

Te Pūtahitanga o Te Waipounamu **ANNUAL REPORT**

1 JULY 2019 TO 30 JUNE 2020



Te Pūtahitanga
o Te Waipounamu



In loving memory

**OF MATUA PELE FAAULI WHO DIED UNEXPECTEDLY
IN NELSON ON 3 MARCH 2020 AT THE AGE OF 59.**

Many gathered to farewell the big man with a beautiful heart – the first kaupapa Māori Pou Arataki, Matua Pele. Matua Pele was a son of Samoa and a proud uri of Ngāti Mahia, Ngāi Tawake, Te Uri ō Hua, Te Orowai me Ngāti Hine ngā hapū Ko Ngāpuhi te iwi. When Whānau Ora was first introduced in April 2010, Matua Pele was at that time working for Te Kahui Hauora o Ngāti Koata Trust as their health manager. He talked about Whānau Ora as ‘nothing new to the true world of Māori’ and he was happy to share that with anyone who needed help.

The Whānau Ora whānau throughout the country were deeply saddened and continue to reflect on the contribution of Pele to the kaupapa and to his support for Whānau Ora across all walks of life. Pele had recently taken up the Coordinator role at Tū Pono-Te Mana Kaha o Te Whānau across Te Taihū and communities of the region. Tū Pono is a whānau initiated, whānau endorsed response to violence. Pele believed wholeheartedly in this kaupapa.

His zero-tolerance approach fitted in well with Tū Pono - Kaupapa Here (values) and he exemplified this in his approach to his work. Earlier this year at the launch of ‘Tū Pono’ Te Mana Kaha o te whānau ki Te Tau Ihu, Matua Pele was introduced as the right person to create a revolution. A revolution, ‘for whānau by whānau’, which will allow Tū Pono ki Te Tau Ihu capacity to work closely with all, to give higher regard to Whānau Ora approaches to endemic violence issues.

Matua Pele dedicated most of his life to helping others and most recently was working for Whakatū Marae as a Whānau Ora Navigator. After a break due to illness, he began working in Corrections, men’s programmes, helping whānau restore the mauri (in whānau). This allowed Matua to use his skills to reach people, particularly men who are not directly catered for in our community.

The challenge Pele leaves us with is to continue to support and believe in whānau by following his example of kindness, humility and his solid belief that whānau have the answers to their destiny no matter how dark it is for them.

Pele is survived by his wife (Helen), sons, daughters and grandchildren. He was a man of principle and a devoted husband, father and grandfather. He was a spiritual man and he will be missed by his friends, whānau and all who knew him.

Rest in peace Pele, and may God bless you. You have served the people well and can take your place amongst your tūpuna with honour.



Contents

4	VISION, MISSION AND PURPOSE
5	HIGHLIGHTS
10	CO-CHAIRS' REPORT
11	POUĀRAHI REPORT
14	WHĀNAU ORA ACTIVITY AND RESULTS
18	MANAAKI 20
26	COMMISSIONING
33	WHĀNAU ENHANCEMENT
39	WHĀNAU CAPABILITY
40	TE PUNANGA HAUMARU
43	RESEARCH AND INNOVATION
45	GOVERNANCE
46	ORGANISATIONAL STRUCTURE
48	CO-INVESTMENT
53	FINANCIAL

Our Vision, Mission, Purpose AND PRINCIPLES

Our Vision

Whānau are able to fulfill their dreams and aspirations, are culturally connected, thriving and contributing members of their communities.

Our Mission

We support whānau transformation through investment in their capability, to create meaningful change now and for generations to come. Our mission is to invest in whānau-centred outcomes by championing a Whānau Ora approach in all that we do.

Governance

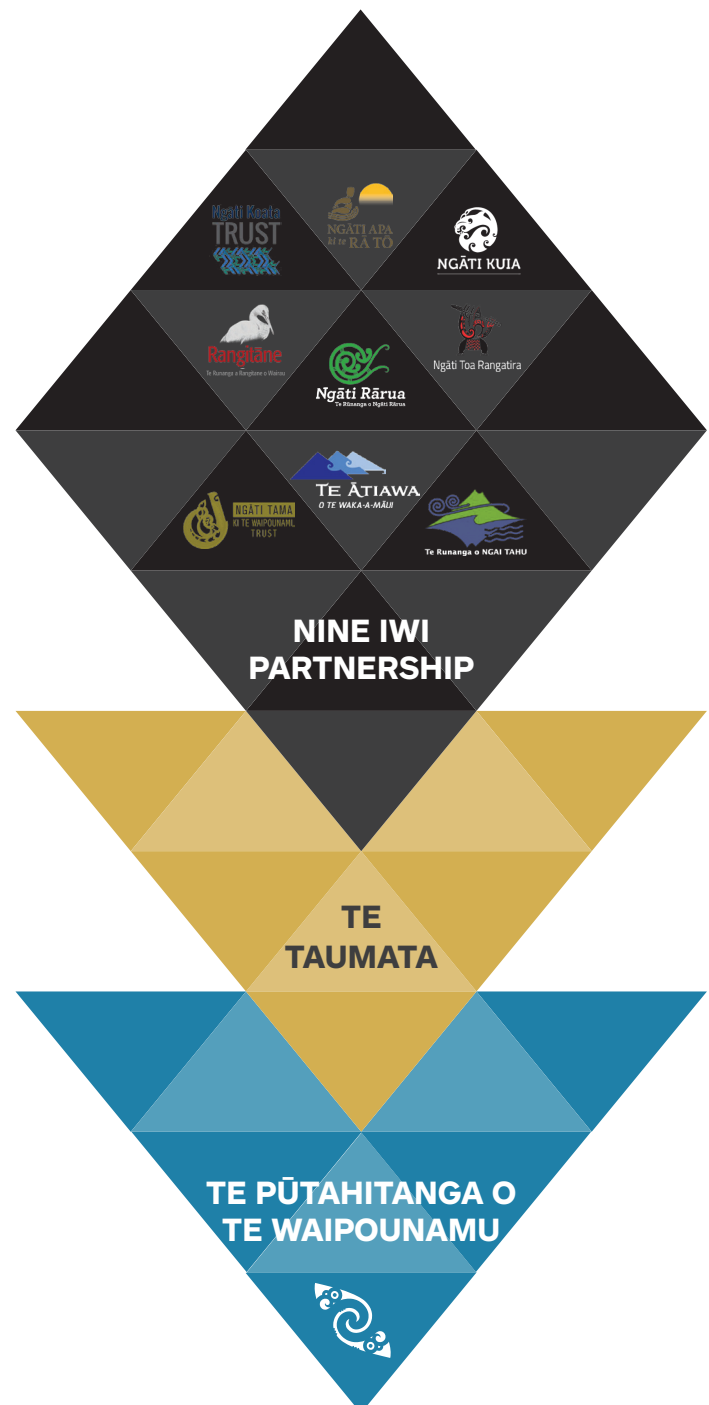
Te Pūtahitanga o Te Waipounamu is a limited partnership of Ngāi Tahu; Ngāti Rārua; Ngāti Tama ki Te Waipounamu; Ngāti Kuia; Ngāti Koata, Rangitane o Wairau, Ngāti Apa ki te Rā To, Ngāti Toa Rangatira and Te Atiawa o Te Waka a Māui Ltd.

The partnership uses Te Pūtahitanga o Te Waipounamu to actively promote and support the kaupapa of Whānau Ora in Te Waipounamu. The partnership administers its commitment via Te Taumata.

Each year Te Taumata develops its annual objectives and clarifies its priorities. Te Taumata also appoints the Chair and Board of Te Pūtahitanga o Te Waipounamu. Each year the Crown clarifies its expectations and priorities.

The Board of Te Pūtahitanga o Te Waipounamu is responsible for delivering the strategic vision of Te Taumata while ensuring the Crown's investments are delivered.

TE PŪTAHITANGA O TE WAIPOUNAMU GOVERNANCE STRUCTURE



Highlights

2019-2020

JULY 2019

- The last of four wānanga focused on rangatahi wellness, Maranga Mai Te Waipounamu took place in Ōtepoti. <https://www.facebook.com/MarangaMaiTW/>.
- We hosted Dame Silvia Cartwright who led the Public Inquiry into the Earthquake Commission – to learn lessons from the Canterbury earthquakes.
- Up to 120 whānau gathered at Murihiku Marae for Matariki celebrations hosted by Navigator Tinana facilitator Heta Nihoniho.
- One of our Wave 8 initiatives, Kahukura Pounamu, established themselves as a takatapu (LGBTQI+) network in Te Waipounamu.
- At the break of dawn, the NavNation walked up Te Poho-o-Tamatea to karakia and share ancestral vibrations with the indigenous whānau of Kanaka Maoli of Hawai'i.
- Over 150 members of the Kenny whānau gathered at Waikawa Marae to rebuild whakapapa, connecting whānau back to each other and their culture.

AUGUST 2019

- The Pouārahi was a keynote speaker at the Be.Accessible leadership hui.
- The Ihi evaluation of the NavNation was released: "Navigators have developed ways of working and building high trust relationships with agency staff."
- Huata and Edwardene visited with Te Ha o Te Ora o Wharekauri; the Hokotehi Moriori Trust and Te Rūnanga o Ngāti Mutunga on Rēkohu/ Wharekauri/Chatham Islands.
- Ngāti Apa ki te Rā Tō Charitable Trust initiate

the building of a waka tangata, aiming to run four wānanga in Kaiteriteri, Whakatū, Rotoiti and Waiharakeke (Tōtaranui).

- We hosted the papatipu Rūnaka offices from Otakou, Puketeraki and Moeraki.
- Wave ten opened, 19th August – 22 September.
- Te Tau Toko Ora, safe spaces to talk about cancer, held wānanga at Te Hora, Waikawa and Whakatū marae.
- The Pouārahi spoke at the NZ Coalition to end homelessness in Christchurch.

SEPTEMBER 2019

- We joined together with Ariki Creative and Digital Wings to support rangatahi workshops in practical tech and illustration, in Gore and Dunedin.
- We sponsored the E Tu Toa Māori Rugby Tamariki and Whānau Hui in Dunedin.
- Pouārahi spoke at the national sexual and domestic violence conference in Wellington.
- Māui me te ao hou was launched by Unaiki Melrose and Jo Petrie (one of our Wave 8 initiatives); combining street art with natural landscapes, published in te reo Māori and English.
- Our pouwhakataki came on board: Kahutane Whaanga, Vaea Coe and Vanessa Whangapirita.
- Wave recipient and FUSH founder, Anton Matthews was awarded emerging leader in the Westpac Champion Business Awards 2019.
- Pouārahi spoke to the Māori Partnership Board of the West Coast District Health Board.
- Progress is occurring, as Te Awa Koiea, in the revitalising of the Roiti whānau tupuna whare.

OCTOBER 2019

- The Māori inquiry into Oranga Tamariki went on the road: Murihiku Marae; Victory Centre (Nelson); Poutini Waiora, Greymouth; Te Roopu Tautoko ki te Tonga, Rehua Marae and Wairau.
- Our Pouārahi spoke at the leadership hui for Te Akatoki – Māori Students' Association (University of Canterbury).
- Koha Kai (Invercargill); Waka Abel Tasman (Motueka) and RCG Group (Christchurch) were all finalists in the 2019 Māori Women in Business Awards.
- Our Navigators held a two day retreat at the Blue Skies in Kaiapoi.
- Ōnuku Rūnaka Mara Kai Whānau Ora initiative won the indigenous documentary section at the Top of the South Film Festival, full credit to Keelan Walker and the late Pere Tainui.
- Te Pataka o Wairau Māori Night Market was held in Blenheim, with our support.
- The eight kura advancing te Reo Matatini me te Pangarau presented highlights to our hub.
- Takahia te Whenua, Ngāti Koata wānanga were held in three stages: visit with whānau in Whangarae; kaumātua interviews and wānanga – to capture their whakapapa and stories.
- Pouārahi was a judge in a 54 hour marathon, Start-up Nelson.
- RUIA fund for, by and about rangatahi was launched by the Minister for Whānau Ora, Hon Peeni Henare (with the Rata Foundation, Ministry of Youth Development and Ngai Tahu).

NOVEMBER 2019

- We celebrated our 2019 tauira in the NZ Certificate of Whānau Ora (Level 4) and the NZ Diploma in Whānau Ora (level 5) who graduated at Tomairangi Marae, Invercargill.
- Cate Grace featured in the Women's Weekly, while twenty athletes from the Whānau Whanake squad took part in the Quarter IronMāori, as did Korotangi Ltd and Hikina te Taki.
- Hoe Kia Rite initiative, translating as 'Pick up your

Paddle' was a key project for Ngāti Apa ki te Rā Tō as it prepares for Tuia 250 commemorations at Meretoto/Ship Cove.

- Te Pāpori o Whakatere (our accelerator programme) graduates attended the Institute of Managers and Leaders Intentional Leadership Series, to hear Kaila Coblin.
- Taku Reo Rahiri was hosted at Queenstown (our Navigator professional development project).
- We presented to the Health Select Committee on the Inquiry into health inequities for Māori.
- Whakatū te Korowai Manaakitanga Trust supports Kotua whānau in their whānau wānanga.
- Ngā Kaitiaki o Kaikōura Wātene Māori Trust facilitate rangatahi wahine wānanga.

DECEMBER 2019

- International Morehu Day was held at Tuahiwi Marae, Ngai Tūāhuriri.
- Tai Kaumātuatanga Older Māori Wellbeing and Participation Project is established.
- We partnered with Piki Kids Club Ltd to develop and implement an after-school programme initiative for mokopuna and rangatahi in Te Pā o Rākahautū and the surrounding community.
- Appointment of a Navigator working with whānau in Rakiura/Stewart Island.
- We sponsored Men's medicine workshop hosted by FUSH and My Father's Barber.

JANUARY 2020

- WildKrafty Aotearoa has secured a certified kitchen to ensure food health and safety registration is gained to enable them to sell rongoā products through an online gallery.
- We signed up to Ara Rangatahi – an initiative with Youth Pathways to strengthen the connections of rangatahi with te ao Māori; to improve their physical wellbeing.
- Tū Pono: ki Te Taihū – was launched at Te Hora Pa, introducing Mātua Pele.

- On 30th January we sent out our first pānui encouraging all to wash their hands, to limit the spread of the virus in light of the coronavirus.

FEBRUARY 2020

- Te Pataka o Wairau was held – our staff ran a stall to support the kaupapa.
- Our Navigator Team in Gore was busy cleaning up after heavy flooding in Southland.
- We hosted John Price, the District Commander of the Canterbury Police District and Inspector Hirone Waretini.
- We visited with Ngāti Kuia who host mokopuna ora initiatives in Motueka, Whakatū and Canvastown - Reo me ōna Tikanga Strategy, (Pouwhakarewarewa te kete korero a Kuia).
- Wave 11 workshops were held between 3 February and 6 March.

MARCH 2020

- Poipoia te Kakano, to build the financial capability of our Navigators, was held.
- 6 March: Coronavirus was now in Sydney; Te Atiawa kaumātua, Kura Moeahu coined “the word taupāruru to actually confine or restrict movement in a certain place.”
- Met with Joseph Tyro, Māori Health director at South Canterbury District Health Board.
- the American Way featured this ‘foraging Māori chef’, Jade Temepara.
- Te Pūtahitanga o Te Waipounamu hosted a visit with the United Nations International Expert on the enjoyment of all human rights by older persons, Ms Rosa Kornfeld-Matt.
- We launched Manaaki20 – our campaign to respond to COVID-19.

APRIL 2020

- The end of the week update from Nga Kete Matauranga Pounamu was symbolic of many whānau entities across Te Waipounamu: 234 food parcels, 61 scripts; 71 kaumātua calls; swab testing.
- On 28 April we moved back to Alert level three.

- Ōtautahi businessman, ENZTEC, Iain McMillan, gifted 1500 gloves and 1500 face masks.

MAY 2020

- Taurite Tu Hauora was one of over sixty entities who received some 600 devices to assist in connection with and between one another. Entities focus on kaumātua, young parents, or whānau facing difficulties (mental health, family violence, COVID vulnerability etc).
- Morena Atua – a karakia/digital story – created under lockdown, was launched.
- the Whānau Ora team from Te Tai O Marokura ran a “where are we today” photo competition.
- The Sila whānau in Christchurch first appeared on Manaaki Live, and then The Project, before using their talents to make a winning entry to the Tapatahi video competition on Māori TV.
- Kia Kaha Chemist, Brendon McIntosh, invited kaumātua for a live zui - a virtual PowerPoint on Healthy Ageing and Mana Whakaora - how kaumātua can flourish in our post-pandemic era.
- 25,000 hygiene packs were distributed across Te Waipounamu.

JUNE 2020

- Hei Whakapiki Mauri was featured in the national volunteer week advertising.
- Koha Kai awarded the Adult and Community Education’s Community of the year.
- Warrior Princess workshops started in Timaru (Hine Ngakau).
- We featured Tia Potae; Pagan Karauria and Olivia Gardener – champions in the shearing shed and ambassadors of hope for our whānau.
- Zion Tauamiti launched his trust, Pese Wairua, The Healing Song.
- Hawaiki Kura Cultural workshops were held in Blenheim (formerly Māori experiences).
- 38 entities were supported through the Manaaki Fund as a great way to support whānau entities who were suffering adverse impacts from COVID-19 (closed 12 June).

Chair Message

GENERAL PARTNERSHIP BOARD

Kikokiko tirohia

Kei whea te taunga ko koe te Tiwaiwaka i te paepae o te tuatara

He noho tītaka, te tau, te mauri

Ka taringa mai te kokako, koaka, koaka

Kia whakatauaki te manu Tui, tui, tui, tuituia i te Pūaotanga

Kia whakarongo ki te tangi a te Kawekawea, kawea mai rā i te tōmatomatotanga o te tōmairangi

E rongu koe ki te Pīpīwharaua, kui, kui whiti whiti ora

Kia whakapainga ki te manu Tawhiorangi

Ka puta....ka ora

Tihei Mauri Ora

E te tī, e te tā, nei ahau i raranga nei i taku whāriki whakamiha ki a koutou katoa.

Ko te piko o te māhuri, tērā te tupu o te rākau, heoi - nā ngā tū - ā - kiko, nā ngā hua maha, ngā māhuri o Te Pūtahitanga e piko nei e kōmiri nei kia mārō te tupu o tēnei rākau.

Tihei mauri ora

COVID-19 was the tipping point for the year that has been. In epidemiology the tipping point is that moment when a small change tips the balance of a system and brings about a large change. For Te Pūtahitanga o Te Waipounamu, the rapid spread of coronavirus throughout a population as a consequence of the pandemic sweeping the world, galvanised us into action. In the early hours of formulating our pandemic approach we knew we had to frame our response in a way which actively mobilised whānau as our greatest resource.

Māori were disproportionately represented in groups classified as vulnerable to COVID-19, particularly respiratory conditions, such as Chronic Obstructive Pulmonary Disease, heart conditions, high blood pressure, kidney problems and diabetes. Additionally, as a consequence of the impact past pandemics have had on Māori, particularly the 1918/19 influenza epidemic, we approached COVID-19 determined to protect our whānau from harm.

It has been a year like no other. I am so impressed by the over 100 Navigators; our 24 Navigator

Tinana, Māori providers, Papatipū Rūnanga, and all those whānau entities who stood up and held their arms out wide to support our whānau through lockdown. I am pleased that through the COVID response and recovery fund we have been able to support whānau entities to absorb some of the shock that came their way and consolidate their growth to prepare for the future. I am particularly proud of our staff who were prepared, come what may, to always put the interests of whānau first.

A comment from the Manaaki20 evaluation summed up the impact of our response:

“I felt like as a Māori I MATTERED”.

Thank you to my fellow board members, Taua Sally Pitama; Trevor Taylor, Rebecca Mason and Simon Heath, who have worked conscientiously to approve decisions that had to be made at great pace. I am always appreciative of the generosity of spirit of Te Taumata, our nine iwi shareholders, and particularly grateful for the leadership of Whaea Molly Luke and Gena Moses-Te Kani, as we endeavoured to guide the Commissioning Agency across choppy seas.

“Look after your whānau, look after your neighbour”

- Tā Mark Solomon



We acknowledge the trust and confidence placed in us by the Minister for Whānau Ora, Hon Peeni Henare and the Prime Minister Rt Hon Jacinda Ardern, who asked us to support the nationwide effort to ‘go hard and go early’.

Post-lockdown our team has worked relentlessly, with rigour and true dedication, to ensure that no whānau goes hungry; is lost or forgotten, in the whirlwind days of a COVID-shaped winter. I am indebted to Helen and her team, for their absolute devotion to ensuring that whānau matter; and to do whatever it takes to lift us back up to a position of strength.

A handwritten signature in black ink, appearing to read 'Mark Solomon'.

Tā Mark Solomon

Chairperson, General Partner Limited Board

Co-Chairs' Report

TE TAUMATA

Kei te tau kua hipa,

I whakatakoto koe i ngā wero maha, i ngā taki, i ngā taumahatanga katoa.

Ko tēnei mātou e mea ana, i hikina i ngā taki, i kanohitia ki ngā wero, i pīkaungia i ngā taumahatanga katoa e mātou tahi.

I runga i te pūtahitanga o ngā awa tapu o ngā iwi e iwa mātou i whai kaha nei, heoi, e raka te mauī, e raka te katau.

Kei ngā tini aitua kua wairuatia, koutou kua hopukina a wairua e te kupenga o Taramainuku, haere atu rā, waiho nei i a mātou a Hiwa i te Rangi e toe nei.

Ko te Pūtahitanga o te Waipounamu e ngunguru nei

Ko te Whānau Ora tēnei e ngunguru nei

Ko ngā tameme o ngā iwi e iwa e ngunguru nei

I au au aue hā

Tihei mauri ora

Over the last decade, our whānau in Te Waipounamu have endured through extraordinary and sustained pressure as a result of a series of catastrophic events, including thousands of earthquakes, devastating fires, heavy rain and floods, a tragic massacre that took the lives of 51 people and traumatised hundreds more.

A state of crisis is not new to whānau in the South. But the rapid pace and global scope of the coronavirus pandemic was at a scale that was unfamiliar to most. We knew we had to act fast. Overnight Te Pūtahitanga o Te Waipounamu brought together a team of Māori enterprises and entrepreneurs to plan our initial response. It had to engage the hearts and minds of whānau; be aligned to the strategies our nine iwi were leading; and build on the momentum that the Whānau Ora approach has been building in Te Waipounamu since it was first established in April 2010. The Whānau Ora Commissioning Agency, Te Pūtahitanga o Te Waipounamu, took on the leadership of what became our South Island response to COVID-19; #Manaaki20.

Across the motu, our iwi stood steadfast to look out and beyond; to care for our kaumātua; to close our marae and open our hearts to the wonder of zoom. We were grateful for the data provided by Manaaki 20 so that we knew the state of our iwi and we could work out how and what we would need to do in order to support all our families over this time. We came together to maintain our tikanga through the challenge of virtual tangihanga; to venture into new partnerships in order to understand the health impacts better and to ensure our whānau were fed, warm and prepared for the future.

The collaborative effort with Te Pūtahitanga at the fore has been an enormous source of strength to us all. We arrived at the year-end, grateful for the gifts of service from so many; appreciating the many sacrifices of providers, of Navigators and of whānau.

In the context of COVID-19 it is remarkable that core business as usual was also able to be met. We commend this Annual Report to whānau of Te Waipounamu.

Chief Executive POUĀRAHI REPORT



He tau kino te tau, he tau hua te tau!

Anei ngā mea i whakataukitia ai e ngā tupuna; ko te kaha, ko te uaua, ko te pakari

Ko te kaha i te toki; ko te uaua i te pakakē, ko te pakari i te karaka.

Ko te whānau ora tērā i whakarauikatia i ngā marama pōrearea kua hipa.

Ahakoā ngā tini taumahatanga i pūkana whākana nei ki a mātou katoa, anei tātou nā ko te pō; anā tātou nā he rā ki tua.

Kua pīkautia i ngā uauatanga maha, a, ka whakanui i ngā angitūtanga katoa. Nā koutou, nā mātou, ā, nā tātou tahi.

Nō reira - ko ngā tini ahuatanga katoa, te mana tūpuna, te mana tāngata - ahau nei noa e aumihi ana

Ka tau...

In March, 2020 we had all been looking forward to our annual symposium being held in Ōtepoti at the Dunedin Town Hall. Instead, we were all confined to our bubbles, coming to terms with 'social distancing', and hunting out PPE and masks.

The period between 23 March and 28 April has in many respects dominated our reflections on the year that has fallen. As a result of our COVID response and recovery plan, the numbers of our Whānau Ora Navigators increased from 61 FTE to 95 FTE. Similarly, we have grown the numbers of Navigator Tinana and both Mokopuna Ora and Tu Pono have also increased. Further growth is envisaged across all workstreams.

While the pandemic hovered high in our thoughts, there were some other remarkable events that occurred in 2019/20 prior to and post lockdown.

Jaye Pukepuke, and his transformational programme, Bros for Change, was recognised with a significant funding announcement from Ministers. The programme is based in Kaikōura and was awarded funding from He Poutama Rangatahi, the Ministry of Business, Innovation and Employment's youth training and employment pathway fund.

Anton Matthews, of FUSH, was awarded, 'Champion Emerging leader': in the Westpac Champion Business Awards for his leadership as a small whānau business with big dreams to share te reo Māori and Māori culture with the world.

And at the top of the South, Te Pātaka was established after the Marlborough Māori Welfare Recovery Team delivered emergency support to

whānau with emergency needs. The aim of our investment is to establish sustainable pātaka across Te Taihū to align with one of the priority areas of the chairs of Te Taihū iwi for the next phase of the COVID-19 recovery around kai.

Over 2019/20 some of our team left to take up many exciting new opportunities across our community, including Rongo Baker, Pari Hunt, Ranae Niven, Karina Nathan, Marg Henry, Rawa Karetai, Michelle Turrall, Edwardene Tanaki, Maania Farrar and Maire Kipa. In the same year, we welcomed a new cohort: Marie Gibson, Kylie-Jane Phillips, Huata Arahanga, Nathan Tau, Jason Lee, Hora Kairangi-Nicholas, Sharon Karipa, Kiri Paikea, Natasha Barrett, Kim Garrett, Jai Te Ahunga, Carlos Thompson and our three pouwhakataki: Vaea Coe, Kahutane Whaanga and Vanessa Whangapirita. At the GPL table Glenice Paine also completed her term of office; followed by the new appointments of Rebecca Mason and Simon Heath.

This year has been harder than we thought possible. But through it all there has been one thing that has retained us through strife and struggle – and that being the importance of a relentless belief in the potential, the promise and the possibility that every whānau can create a stronger future for the generations to come. We are eternally grateful for the opportunity to serve; and appreciate the village around us that come together for the collective good. To you all, we say thank you for the many sacrifices; the generosity of spirit that shone through.

Whānau Ora **OUTCOMES**

Te Taumata and the Crown have agreed to a shared Whānau Ora Framework to guide their work to improve outcomes for whānau. The framework provides the central foundation of our commissioning methodology and stipulates a Whānau Ora approach that should seek the following outcomes:

POU TAHI



Whānau are self managing and empowered leaders.

Huia feather, korowai and taniko are symbolic of rangatiratanga and leadership.

POU RUA



Whānau in Te Waipounamu are leading healthy lifestyles.

Parirau (wing) represents the physical wellbeing of the whānau and whānau having the ability to thrive.

POU TORU



Whānau are participating fully in society.

Poutama symbolises education and knowledge. With knowledge comes better participation in society. Mangopare is a symbol of strength.

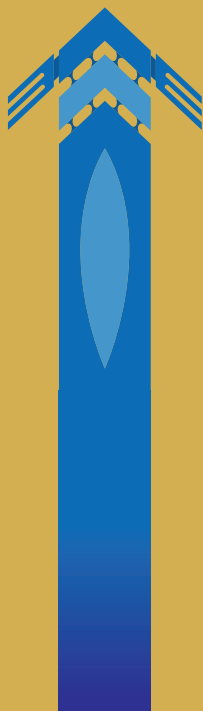
POU WHĀ



Whānau are confidently participating in te ao Māori (the Māori world).

Whakapapa, Papatuanuku, takarangi (spiral) separating Ranginui, the centre of te ao Māori is our connection to our whakapapa.

POU RIMA



Whānau are economically secure and successfully involved in wealth creation.

Pataka a traditional storehouse with the addition of a poha (kelp bag) containing titi.

POU ONO



Whānau are cohesive, resilient and nurturing.

Interwoven koru, embracing with indicative lines, showing certainty and connection during unknown times.

POU WHITU



Whānau are responsible stewards of their living and natural environment.

Manaia (guardian) - how we should see whānau within the environment.

Whānau Ora

ACTIVITY AND RESULTS

HOW MUCH DID WE DO?

178 Active entities	85 Navigator FTE	8.5 Navigator tinana FTE	27,966 total whānau members (total people)	11,145 total whānau
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FUNDING STREAM

	TOTAL ENTITIES LIVE	TOTAL FTE	TOTAL WHĀNAU	TOTAL WHĀNAU MEMBERS
Commissioning pipeline	105		3,120	7,049
Literacy and Numeracy	8		153	518
Manaaki20 funded			2,870	10,269
Mokopuna Ora	6		179	459
Whānau Ora Navigator	40	85	2,915	4,164
Navigator Tinana	13	8.5	1,511	4,457
Te Punanga Haumarū	6		397	1,050
TOTAL	178	93.5	11,145	27,966

HOW WELL DID WE DO IT?

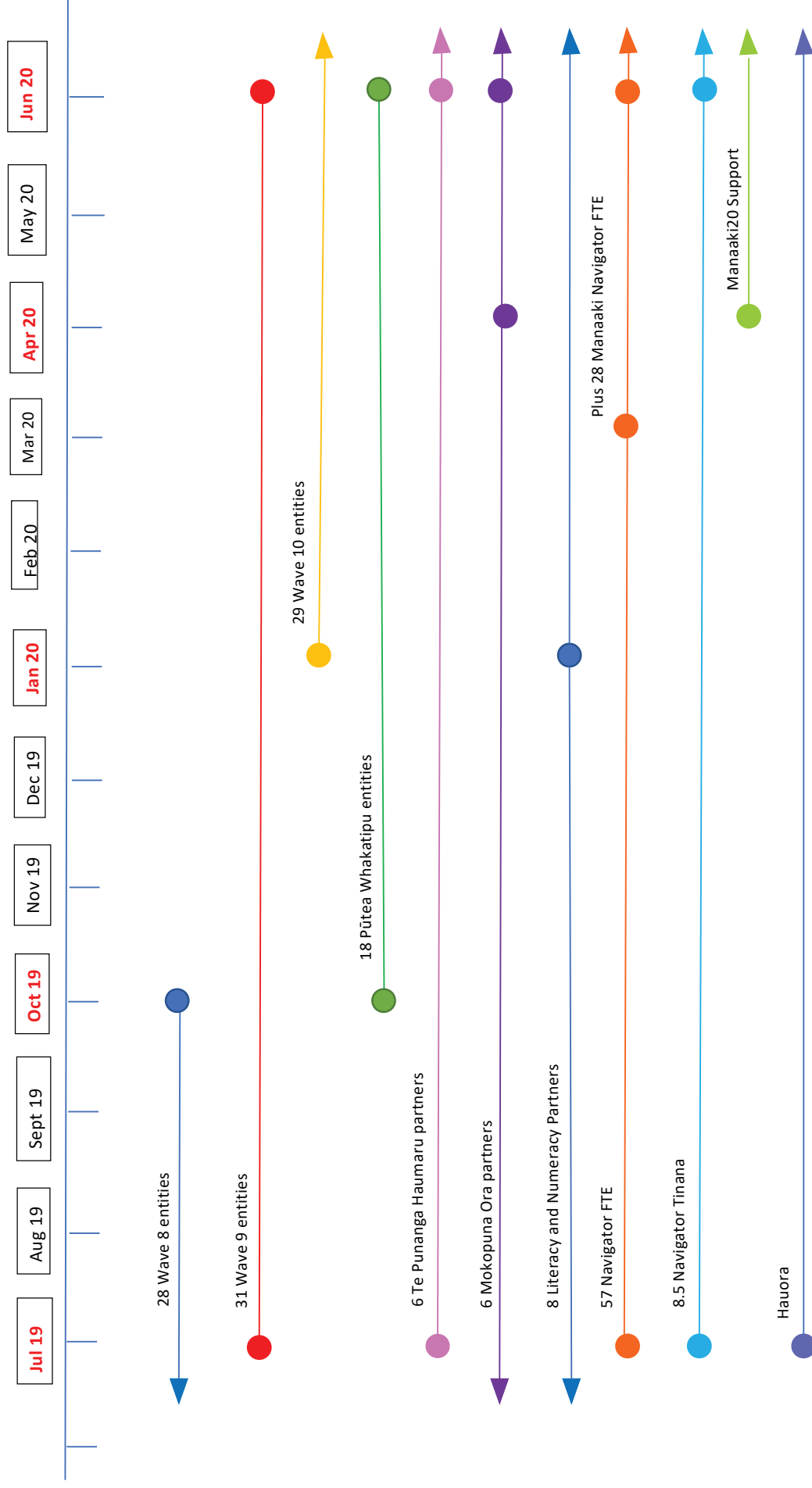
93% of whānau were satisfied with their initiatives	3,912 whānau member surveys received
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WHĀNAU OUTCOMES

POU TAHI 86% are self-managing and empowered leaders	POU RUA 94% leading healthy lifestyles	POU TORU 84% participating fully in society	POU WHĀ 80% confidently participating in te ao Māori	POU RIMA 75% economically secure and wealth creating	POU ONO 89% cohesive, nurturing and resilient	POU WHITU 89% responsiveness stewards of their living and natural environment
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2019-2020:

ACTIVITY OVERVIEW



Key:

- Dots = funding start or end dates
- Arrows = previous/continuing funding
- Dates in red are reporting months

Map of COMMISSIONING ACTIVITIES

26 WAVE EIGHT:

- 1 x Murihiku
- 7 x Ōtakou
- 7 x Wairau
- 9 x Waitaha
- 2 x Whakatū

25 WAVE NINE:

- 3 x Murihiku
- 3 x Ōtakou
- 1 x Te Tai Poutini
- 3 x Wairau
- 11 x Waitaha
- 4 x Whakatū

6 WAVE NINE SPONSORSHIP:

- 4 x Wairau
- 1 x Waitaha
- 1 x Whakatū

19 PŪTEA WHAKATIPU:

- 2 x Murihiku
- 5 x Ōtakou
- 1 x Te Tai Poutini
- 5 x Wairau
- 4 x Waitaha
- 2 x Whakatū

29 WAVE TEN:

- 1 x Arowhenua
- 1 x Murihiku
- 5 x Ōtakou
- 3 x Wairau
- 11 x Waitaha
- 6 x Whakatū
- 2 x Rēkohu

Te Pūtahitanga o Te Waipounamu would like to thank all our partners (whānau entities, providers and the nine iwi of Te Waipounamu).

WAVE EIGHT:

1. Aukaha Limited
2. Big House Infused Honey
3. Bros For Change
4. Catalytic Limited
5. Corstorphine Community Hub
6. Fush Face Limited
7. He Waka Kōtuita Trust
8. He Waka Tapu
9. Kānohi Ke Te Kānohi
10. Kumuhore Kanuka Limited
11. Ngā Pakiaka Morehu O Te Whenua Trust
12. Ngāti Kōata Trust
13. Ngāti Toa Rangatira Ki Wairau Trust
14. Piki Kids Club
15. Roiti Trust
16. Sij Piki Family Trust
17. Te Hauora O Ngāti Rarua
18. Te Puna Oranga Incorporated
19. Te Roopu Tautoko Ki Te Tonga Incorporated
20. Te Rūnanga A Rangitāne O Wairau
21. Te Rūnanga O Ngā Maata Waka
22. Te Tautoko Ora
23. Tjip Limited Trading As Menemene
24. Tokomairiro Waiora
25. Whakaruruhau
26. Wildkrafty Aotearoa Limited

WAVE NINE:

27. Arai Te Uru Kōkiri Centre Charitable Trust
28. Ascend Whānau Services
29. Kahukura Pounamu Charitable Trust
30. Kiri Matthews
31. Kiwi Kai Nelson Limited
32. Koha Kai Trust
33. Maraka Consultancy Limited
34. Massey University
35. Native Arts Aotearoa- Sole Trader
36. Ngā Maata Waka Enterprises
37. Ngāti Apa Ki Te Rā Tō Hoe Kia Rite
38. Noaia Charitable Trust

39. Ōnuku Rūnanga Inc
40. Ōtakou Smokehouse
41. Pounamu Promotions Ltd Trading As Hawaiki Kura
42. Te Ahi Wairua O Kaikōura Charitable Trust
43. Te Kaihinaki Consultancy Ltd
44. Te Ora Hou Ōtautahi Inc
45. Toi Ātea
46. Tu Mokomoko
47. Waihopai Rūnanga Inc
48. Whakatū Te Korowai Manaakitanga Trust
49. Whenua Kura
50. Whetu Arikī Charitable Trust
51. Whiria Ngā Muka

WAVE NINE SPONSORSHIP:

52. Manaaki Ngāhere Trust
53. Reeves Whānau Trust
54. Roberts Family Trust
55. Te Arāhanga
56. Te Taihū Taonga Limited
57. Te Whatu Manawa Maoritanga O Rehua Trust

PŪTEA WHAKATIPU:

58. Arikī Creative Limited
59. Aukaha (1997) Limited
60. Awarua Whānau Services
61. Big House Infused Honey
62. Fush Face Limited
63. Kānohi Ki Te Kānohi
64. Kumuhore Kanuka Limited
65. Metapere Barrett-Crofts Whānau Trust
66. Ngā Pakiaka Morehu o Te Whenua Trust
67. Ōraka-Aparima Rūnanga Incorporated
68. Roiti Trust
69. Te Ataarangi Ki Te Tau Ihu O Te Waka A Māui
70. Te Rūnanga A Rangitāne O Wairau Trust
71. Tokomairiro Waiora Incorporated
72. Waikawa Marae Incorporated
73. Whakaruruhau Limited

74. Whiriwhiria Charitable Trust
75. Wildkrafty Aotearoa Limited
76. Moana House

WAVE TEN:

77. #Prshed Strength And Conditioning Limited
78. Callaghan & Shadbolt Limited
79. Chatham Islands Ladies Visiting Hospital Committee Society Incorporated
80. Christchurch Collective For The Homeless Charitable Trust
81. Haeata Community Campus
82. He Waka Tapu Trust - Karanga Mai, Kōrero Kai
83. He Waka Tapu Trust - Kutting Edge Mentoring
84. He Waka Tapu Trust - Loud
85. Hikaia Ltd
86. K7 Ahu Whenua Trust
87. Mai Time
88. Māori Women'S Welfare League Ōtautahi
89. Maui Studios Aotearoa Ltd
90. Moana House
91. Ngā Kaitiaki O Kaikōura Wātene Māori Trust
92. Ōtautahi Women'S Refuge Incorporated — Te Whare Hauora
93. Pōtiki Poi Ltd
94. Pōuri-Lane Whānau Trust
95. Primal Fit Ltd
96. Purpose Hq Fitness Trust
97. Te Anamata Trust
98. Te Arāhanga
99. Te Roopu Tautoko Ki Te Tonga
100. Te Rūnanga O Ōtakou
101. Warrior Princess Workshops Limited
102. Whakaruruhau Limited
103. Whakatū Te Korowai Manaakitanga Trust
104. Whānau Fit Chatham Islands Incorporated
105. Whero Services Limited

MOKOPUNA ORA:

106. Arai te uru Whare Hauora
107. Aroha ki te Tamariki Trust
108. Arowhenua Whānau Services

109. Awarua Whānau services
110. Kaikaiawaro Charitable Trust
111. Noku te Ao Charitable Trust

TE PUNANGA HAUMARU:

112. Arai Te Uru Whare Hauora
113. Maranga Mai Tumua Innovation Ltd
114. Purapura Whetu
115. Te Awhina Marae
116. Te Ha o Kawatiri
117. Te Mana Kaha o te Whānau o Te Taihū Incorporated

LITERACY AND NUMERACY:

118. Haeata Community Campus
119. Te Kura Kaupapa Māori o Ōtepoti
120. Te Kura Kaupapa Māori o Tuia te Matangi
121. Te Kura Kaupapa Māori o Waitaha
122. Te Kura Kaupapa Māori o Whānau Tahī
123. Te Pa o Rakaihautu
124. Te Pa Wānanga
125. Te Whare Kura o Arowhenua

NAVIGATOR:

126. Arai Te Uru Whare Hauora
127. Arowhenua Whānau Services
128. Aukaha
129. Awarua Whānau Services
130. Corstorphine Community Hub
131. Tokona Te Raki He Toki Ki Te Mahi
132. He Waka Tapu
133. Hokonui Rūnanga
134. Kaikaiawaro Trust
135. Te Kakakura Trust
136. Kānohi ki te Kānohi Ltd
137. Koha Kai
138. Te Rūnanga o Koukourārata
139. Maata Waka Ki Te Tau Ihu

6 TE PUNANGA HAUMARU:

- 1 x Murihiku
- 1 x Ōtākou
- 1 x Te Tai Poutini
- 1 x Wairau
- 1 x Waitaha
- 1 x Whakatū

6 MOKOPUNA ORA:

- 1 x Arowhenua
- 1 x Murihiku
- 2 x Ōtākou
- 1 x Waitaha
- 1 x Whakatū

8 LITERACY AND NUMERACY:

- 0 x Arowhenua
- 1 x Murihiku
- 1 x Ōtākou
- 1 x Wairau
- 4 x Waitaha
- 1 x Whakatū

85 NAVIGATOR:

- 3 x Arowhenua
- 12.5 x Murihiku
- 20 x Ōtākou
- 4 x Te Tai Poutini
- 5 x Wairau
- 35 x Waitaha
- 4 x Whakatū
- 1.5 x Rēkohu

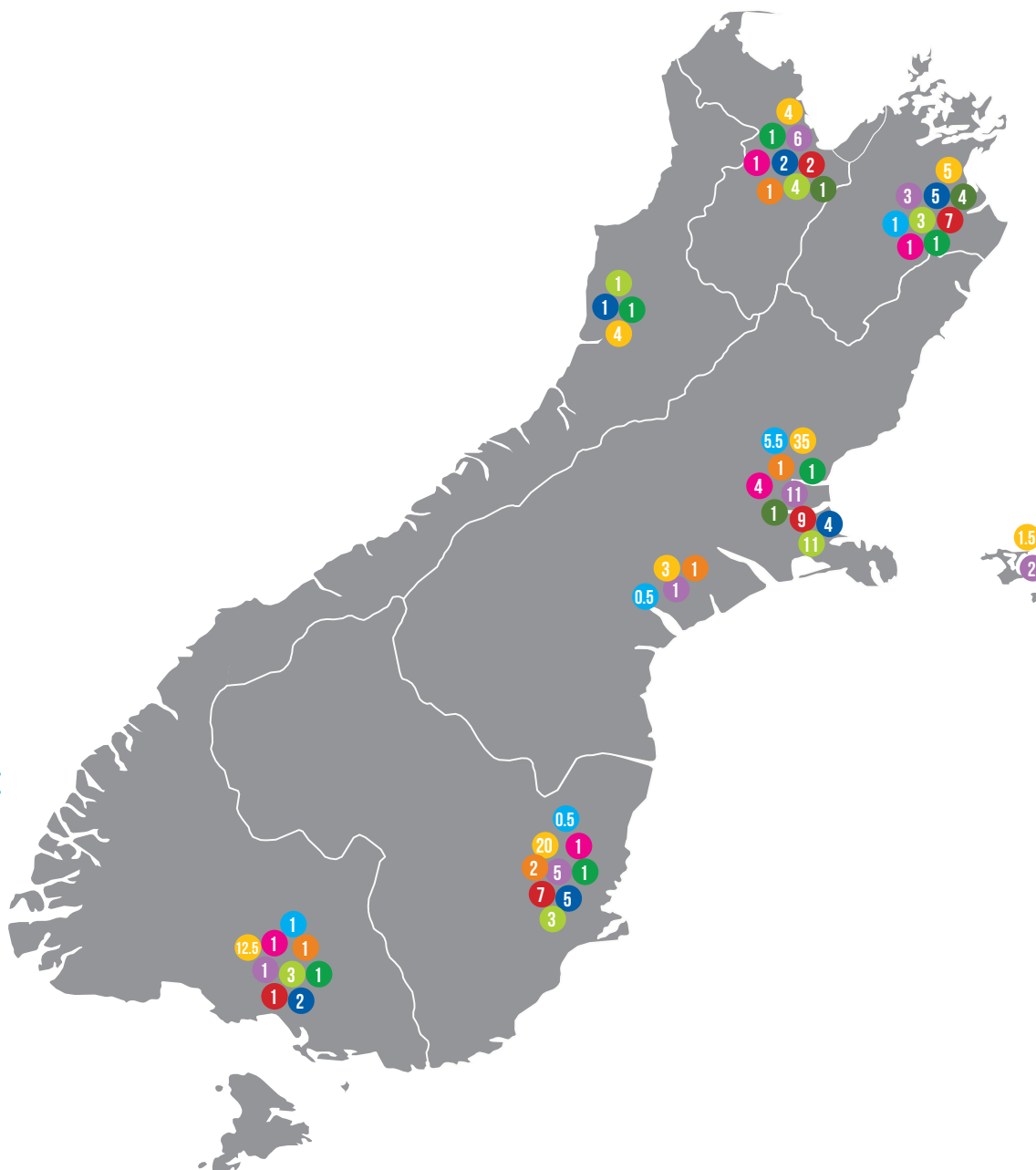
8.5 NAVIGATOR TINANA:

- 0.5 x Arowhenua
- 1 x Murihiku
- 0.5 x Ōtākou
- 1 x Wairau
- 5.5 x Waitaha

- 140. Ngā Kete Mātauranga Pounamu
- 141. Ngāti Mutunga o Wharekauri
- 142. Te Hauora o Ngāti Rārua
- 143. Nōku Te Ao Charitable Trust (Te Pa o Rakaihautu)
- 144. Te Rūnanga o Onuku
- 145. Positive Directions Trust
- 146. Poutini Waiora
- 147. Purapura Whetu Trust
- 148. Te Awihina Marae
- 149. Te Hā o te Ora o Wharekauri Trust
- 150. Te Hou Ora Whānau Services
- 151. Te Rūnanga o Tuahiwi
- 152. Te Ora Hou Ōtautahi
- 153. Te Puawaitanga Ki Ōtautahi
- 154. Te Puna Oranga
- 155. Te Pūtahitanga o Te Waipounamu
- 156. Te Roopu Tautoko Ki Te Tonga
- 157. Te Rūnanga o Moeraki
- 158. Te Tai o Marokura
- 159. Te Whare Hauora
- 160. Tokomairi Waiora Incorporated
- 161. Uruurūwhenua Health
- 162. Waihopai Marae
- 163. Waikawa Marae
- 164. Waitaha Health
- 165. Whakatū Marae

NAVIGATOR TINANA:

- 166. Arowhenua Whānau Services
- 167. Awarua Whānau services
- 168. Bros for Change Limited
- 169. Crossover Coach
- 170. Grace Training
- 171. Hale Compound Conditioning
- 172. He Waka Kōtuia
- 173. Kia Kaha Chemist
- 174. Korotangi
- 175. Kutt Functional Fitness
- 176. Omaka Marae
- 177. Waihopai Rūnaka Inc.
- 178. Yoga in Schools



OUR RESPONSE TO COVID-19

On 22 March 2020, Minister for Whānau Ora, Hon Peeni Henare, announced \$15m would be allocated across Aotearoa to enable the Whānau Ora approach to reach further into our communities.

“We must engage with our people, in their neighbourhoods, communities and homes”.

We were grateful to Waikato-Tainui iwi for sharing their pandemic plan to enlighten our Te Waipounamu response. We became focused on the IPU approach: to Inform; Prepare; Uplift/Manaaki.

The INFORM approach was to raise awareness of the risk of COVID-19 by sharing quality information with our whānau, understanding where the people were, and identifying needs and levels of vulnerability.

The PREPARE phase was to ensure whānau had ready, timely, and safe access to supports. We wanted to broker support and leverage relationships. We were also intentional in integrating the data we collected to fill any information gaps.

The UPLIFT approach was to help empower and inspire whānau by sharing stories of what we did to keep each other healthy, well and connected.

The IPU Framework was an important methodology by which manaakitanga was able to be expressed. There was a seamless overlap with our Whānau Ora approach, and the Whānau Ora outcomes framework.

By 24 March, a purpose-built website, www.manaaki20.org was launched. We wanted to know what the level of need was in order to respond appropriately. We promoted a survey monkey link extensively to encourage uptake. By the end of the lockdown period, on 28th April, we had reached 18,204 new whānau members, 4202 whānau.

An overview of the circumstances of whānau is contained in the daily survey snapshot provided over the page.

Initially our focus, through Manaaki Support, was to provide supermarket vouchers for groceries which whānau could pick up at local stores across the South Island. In the 21 May report, for example, we had distributed 1734 food distributions totalling \$329,294. For the longer term, we wanted to create sustainability for households, which is where the relationship with the New Zealand Food Network was pivotal to our planning. Our initial pilot sites were Ngā Hau e Whā, (Christchurch); Koha Kai (Invercargill); and Ngāti Toa Rangatira ki Wairau, (Blenheim). Later we brought on Te Kaika (Dunedin) Whakatū Marae (Nelson) and Arowhenua Whānau Services (Temuka) to serve as distributors.

Another project was associated with health needs. Our survey told us that 61% of whānau surveyed (2544 whānau) were on medication; 26% had been unwell recently and 18% wouldn't have enough medication to last a month. A range of health conditions were detailed in the narrative: migraine, diverticulosis, cellulitis, diabetes, kidney, asthma, appendicitis, pre-eclampsia, high blood pressure, bowel issues, heart conditions, sinus infection, flu, sore throat, depression. We negotiated with PHARMAC to enable greater access to medicines through subsidised prescriptions.

Everyone who had filled out a survey received a Manaaki hygiene pack. We arranged distribution of 2000 packs each to Nelson, Blenheim and Invercargill; 2500 to Dunedin; 1000 to Hokitika; 500 to Timaru; and 10,000 to Christchurch.

Another key priority for Manaaki20 was to ensure accessible electricity for all whānau particularly household heating and winter warmth. Manaaki

Support provided 1371 contributions of power support, totalling \$453,646. Agreements were negotiated with sixteen different energy providers, mink blankets delivered; thermal underwear dispatched.

Housing and rental accommodation was another challenge. Often we found whānau facing overlapping difficulties. A distinctive feature of our lockdown relationships was enhanced dialogue with key agencies such as Work and Income, Ministry of Social Development, Ministry of Health and Department of Prime Minister and Cabinet. A quick email to Wellington was able to achieve greater traction than anything we'd experienced in pre-lockdown times.

To respond to the high numbers of survey participants who said they were lonely, felt isolated, or lacked daily contact with others (23% of all participants), we distributed 600 devices. These tablets were targeted for 80 of the participants who were classified as high alert; and for entities who worked with young parents; kaumātua; those impacted by family violence; or with young people.

The third simultaneous strand of our response was 'uplift/manaaki'. We took on the role of storyteller, creating an online platform to share tales of whānau resilience and innovation; portraying extraordinary examples of triumph over fear via Facebook, Instagram, and Youtube.

It was important to draw out the good work and goodwill given so generously, as well as using social media to engage, inform and educate whānau about matters related to COVID-19. We selected twelve community contributors to create content and two influencers: Anton Matthews (FUSH); Corey Hale (Hale Compound Conditioning); Janice Lee (Koha Kai, Invercargill); Letesha Hallett (Yoga Warriors); Maranga Mai Te Waipounamu (Murihiku); Hawaiki Kura (Blenheim); Zion Tauamiti and the Sila

Boyz; Cate Grace; Christina Pagan (Alexandra); Brendon McIntosh (Kia Kaha Chemist); Jaye Pukepuke (Bros for Change); Tangaroa Walker (Farm4Life); and Che Wilson (Te Paepae Waho).

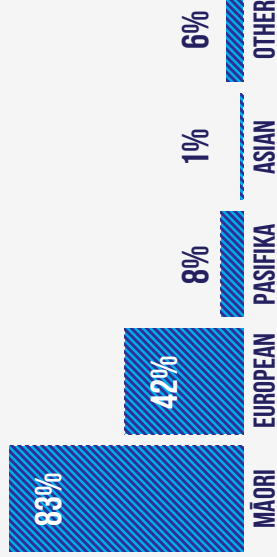
In response to whānau and entity challenges, Te Pūtahitanga o Te Waipounamu supported whānau directly through Manaaki20 providing whānau with the combined support contributions listed over page, including:

- 2,541 kai supports
- 338 Firewood
- 1,346 Power
- 1,260 data/phone supports
- Distribution of 600 tablets
- Distribution of 75 blankets
- Distribution of 25,000 hygiene packs.

The scope of Te Pūtahitanga o Te Waipounamu response is outlined in the Manaaki combined support contributions shown over the page. Further Te Pūtahitanga o Te Waipounamu support included:

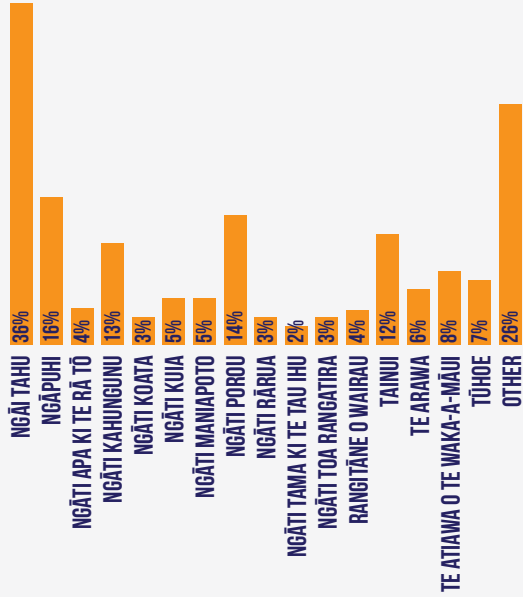
- Increasing the number of navigators funded across Te Waipounamu
- Releasing purposeful extra funding to entities experiencing sustainability challenges
- Planned future funding to help whānau meet their basic needs, to stimulate whānau employment, to help close the digital divide and to uplift whānau spirits.

DAILY SURVEY SNAPSHOT



2,277 13% OF WHĀNAU MEMBERS 60YRS+ IN THE HOUSEHOLD/WHARE

3,758 89% OF WHĀNAU ENROLLED WITH GP/MEDICAL CENTER

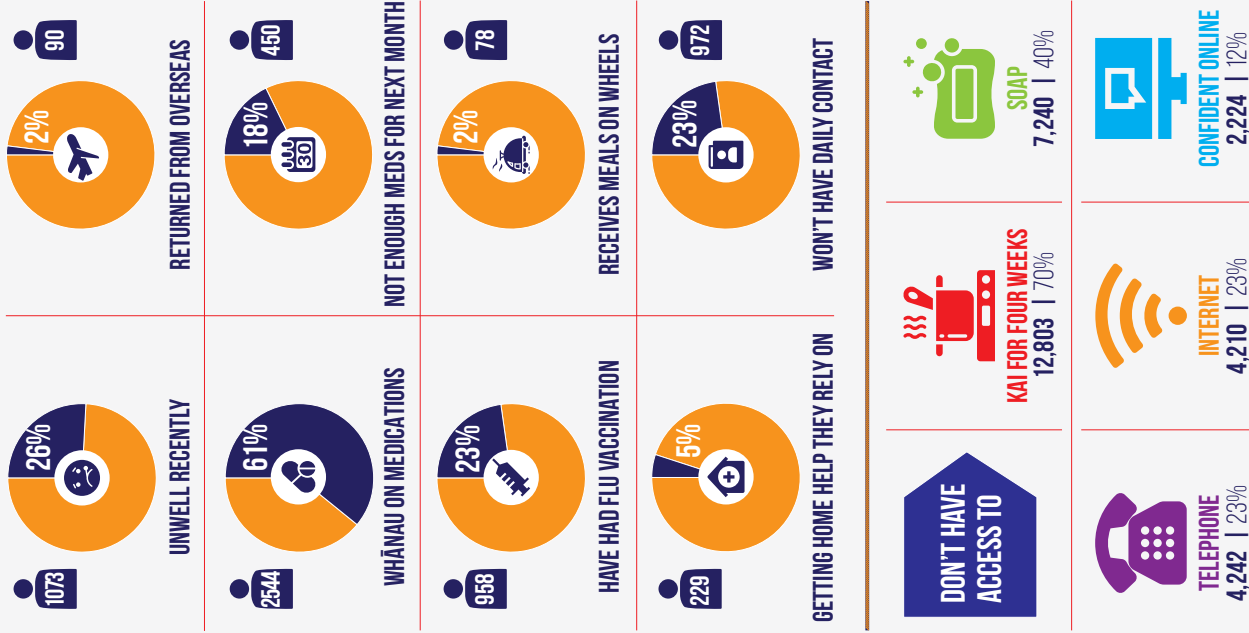


#MANAAKI20

Te Pūtahitanga o Te Waipounamu



28 APRIL 2020



#MANAAKI20

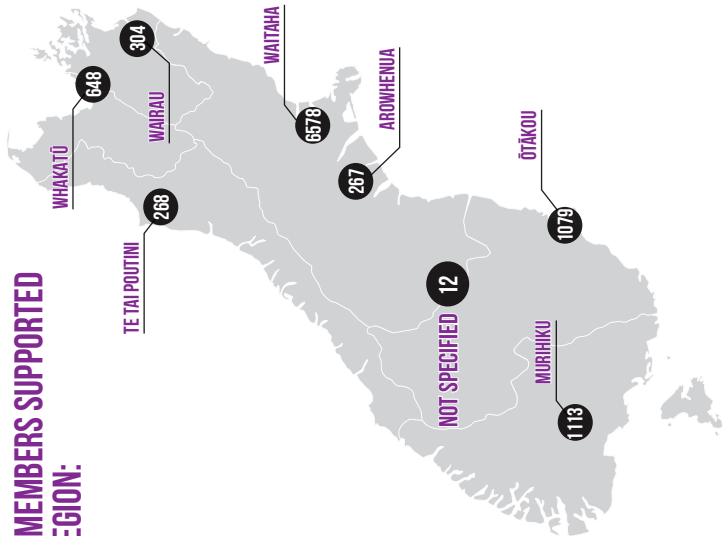
COMBINED SUPPORT CONTRIBUTIONS AS AT 14 JULY 2020
NAVNAATION AND MANAAKI SUPPORT TEAM



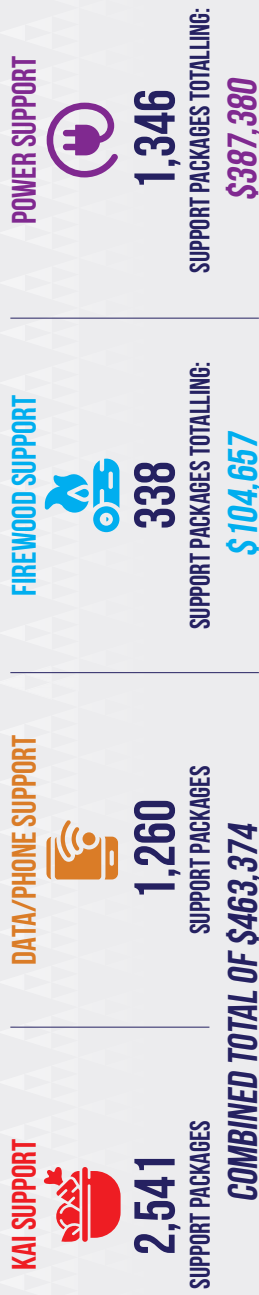
VULNERABILITIES:



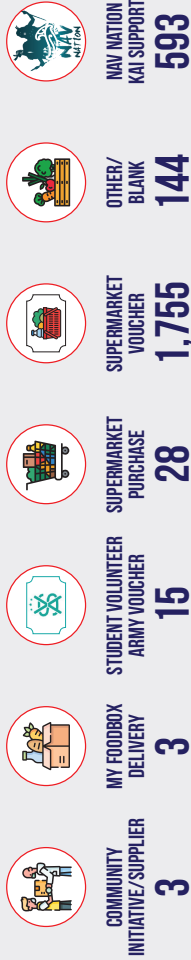
WHĀNAU MEMBERS SUPPORTED BY THE REGION:



WHAT WE HELPED WITH: \$955,411



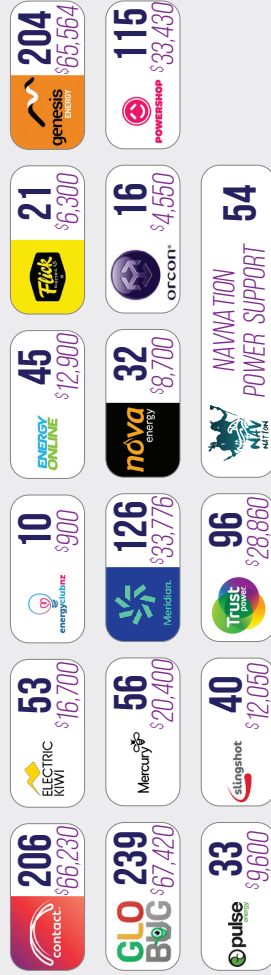
KAI SUPPORT: 2,541



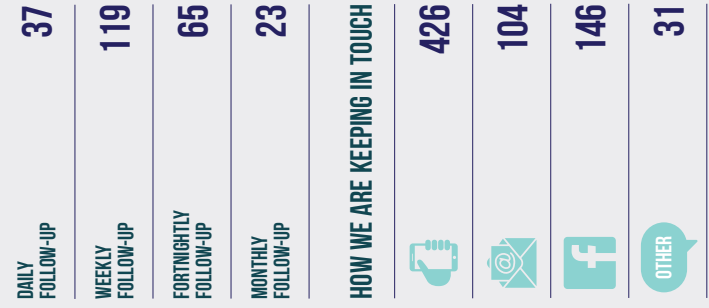
DATA SUPPORT: 1,260



POWER SUPPORT: 1,346



WHĀNAU CARE PLAN



Evaluation of

THE MANAAKI20 RESPONSE

Post-lockdown the Manaaki20 response was evaluated by Ihi Research, to determine the effectiveness of Manaaki20 and explore the enablers and barriers to success. Ihi reviewed organisational information, undertook a whānau satisfaction survey of whānau supported by Manaaki20, and conducted four case studies with two providers and two whānau entities.

Nine-hundred and eighty-three whānau responded to the whānau satisfaction survey. (34% of all those who had received support). A summary of their responses is contained over page. Key highlights include:

- 90% of whānau were either satisfied or very satisfied with the overall support they received (66% very satisfied and 24% were satisfied)
- 89% of whānau were satisfied with the time it took to respond to their requests for help (59% were very satisfied with the time, 30% were satisfied)
 - 14% were responded to within 24 hours
 - 20% received support within 1 to 2 days
 - 30% within a week
 - 25% received support between one week and two weeks.

Six hundred and forty-three respondents received no help or support from any other service. Whānau were extremely grateful for the support they received through Te Pūtahitanga o Te Waipounamu and their partners. Whānau comments indicate that within the mayhem, manaaki magic helped them to meet basic needs, relieve stress and uplift their spirits. Whānau were particularly grateful that support was provided without judgement. Kaimahi made whānau feel valued and that someone cared about their situation.

Leadership highlighted the importance of agility, flexibility, and the opportunity to scale up innovative approaches. The coordinated systems effort implemented by Te Pūtahitanga o Te Waipounamu drew on the capability from the Whānau Ora

network, increasing capacity to respond to whānau need. A dedicated support team to meet these requests for access to food, power, data and firewood was established. Data collection, analysis, tracking and sharing information ensured accountability and transparency, and additional navigators were recruited to meet the increased need for assistance.

The case studies showed existing high trust relationships at a local level, enabled a quick mobilisation of resources to support whānau needs with providers and whānau. Our whānau entities and provider partners adapted quickly to the new environment.

Overall, the research highlighted the benefits of having flexible responsive systems and being able to pivot normal business to respond differently to meet the unprecedented needs of whānau. The approach, underpinned by compassion, manaaki and aroha ensured whānau voices were heard and responded to.

The coordinated systems effort implemented by Te Pūtahitanga o Te Waipounamu drew on the capability from the Whānau Ora network increasing capacity to respond to whānau need. The response highlighted the wealth of resource richness in the Māori communities which supported rapid, effective mobilisation.

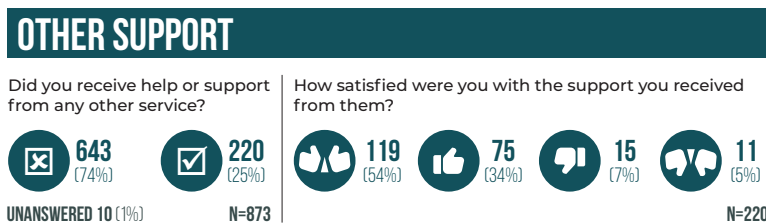
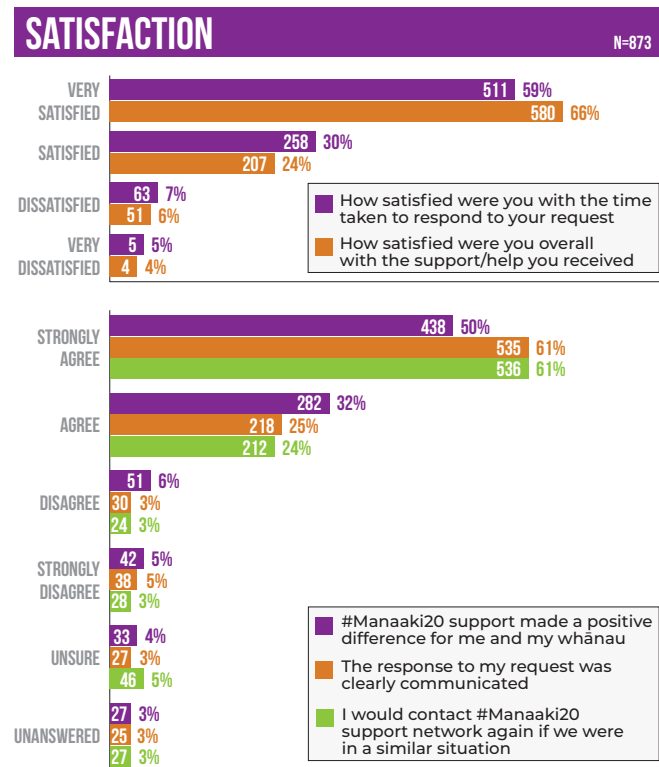
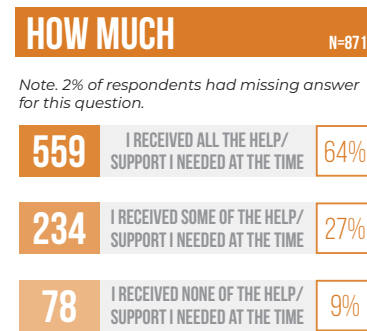
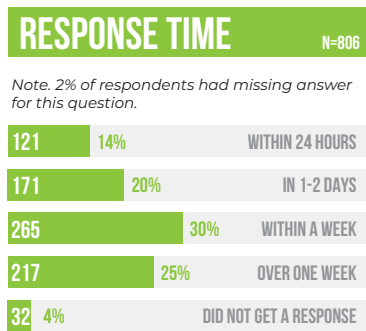
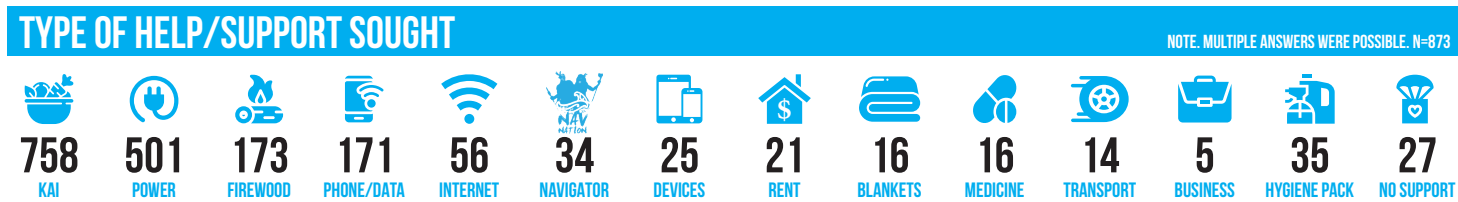
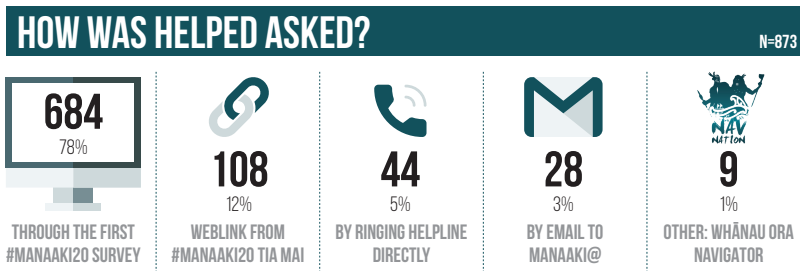
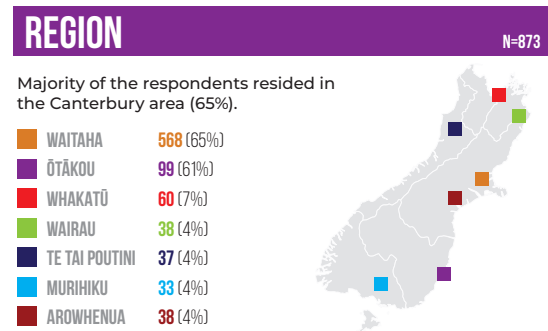
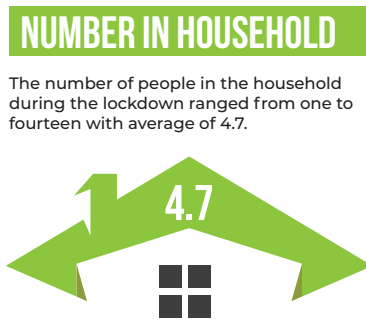
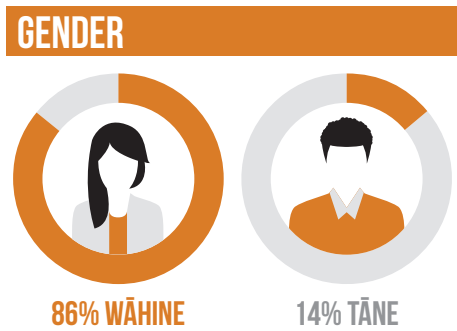
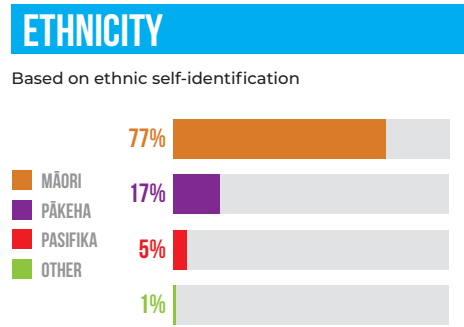
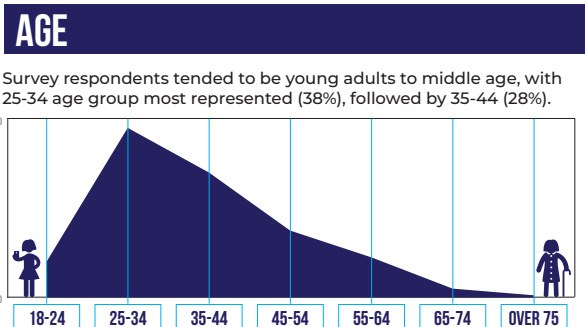
At a global level, the COVID-19 pandemic exposed economic and political inequalities and raised questions about how to mitigate these inequalities for the most vulnerable. Māori infection rates during lockdown were low when compared with non-Māori rates. The research noted that while arguably the Māori community gained from the Government's Alert Level system and response, the extent of the gain for Māori may also be attributable to the localised Māori response. The evidence from this research demonstrates that while the Government COVID-19 response policy was predominantly without specific consideration of Māori, a uniquely Māori response contributed to the positive outcomes.

#MANAAKI20

SATISFACTION SURVEY QUALITATIVE COMMENTS

RESPONDENTS WHO ASKED FOR HELP: N=873

RESPONDENTS WHO DID NOT ASK FOR HELP, BUT RECEIVED HELP NEVERTHELESS: N=110



RESPONDENTS WHO DID NOT ASK FOR HELP

NOTE: MULTIPLE ANSWERS WERE POSSIBLE. PERCENTAGE IS CALCULATED OUT OF TOTAL RESPONDENTS. N=110

In total, 110 respondents indicated that even though they did not ask for help, they received help/support from Te Pūtahitanga o Te Waipounamu through #Manaaki20 during COVID-19 Level 4 and Level 3.

ESSENTIAL SUPPLIES/#MANAAKI20 BOX	59 (54%)	BLANKETS	1 (1%)
KAI/GROCERY VOUCHERS	16 (15%)	COVID TEST	1 (1%)
PHONE CALL/EMAIL CHECK UPS	7 (6%)	OTHER	5 (5%)
POWER	5 (5%)	UNSPECIFIED	22 (20%)

How satisfied were you overall with the help/support you received?

N=110

VERY SATISFIED	66 (60%)	DISSATISFIED	1 (1%)
SATISFIED	37 (34%)	VERY DISSATISFIED	6 (5%)

What did Whānau say about MANAAKI20 SUPPORT?

All I really want you to know is that you all made my life so much easier at a time that was lonely and stressful. I think about manaaki all the time about how easy and understanding and selfless you are and how heard important and valued you made me feel when I felt lonely vulnerable and invisible.

No judgement was shown towards our whānau situation. Normally a well working family but when COVID hit we were finding it hard. Hubby was our essential worker but was laid off for 2 weeks as the company went down to skeleton crew. He is now back fulltime, and we are coping. It was very hard at the start and we didn't qualify for anything.

Honestly, all of you are so lovely, understanding and caring. I never ask for help and i was embarrassed to ask as well but the lady I spoke to made me feel like it was okay to ask for help. I felt no judgement. Also, they contacted me really fast!! I'm so grateful and impressed. Thank you again.

My whānau and I were in a situation and we lost our home and was living in a tent on my aunty who is terminally ill property, I filled out the survey and received a call and was given so much help and support during this time we were so grateful.

So, blessed with the help from Maanaki20. Without their support I don't know what I would have done to feed my whānau.

This contributes to lifting our household finances up and uplifted our spirits to equipping our essential needs safely.

I felt heard and encouraged.

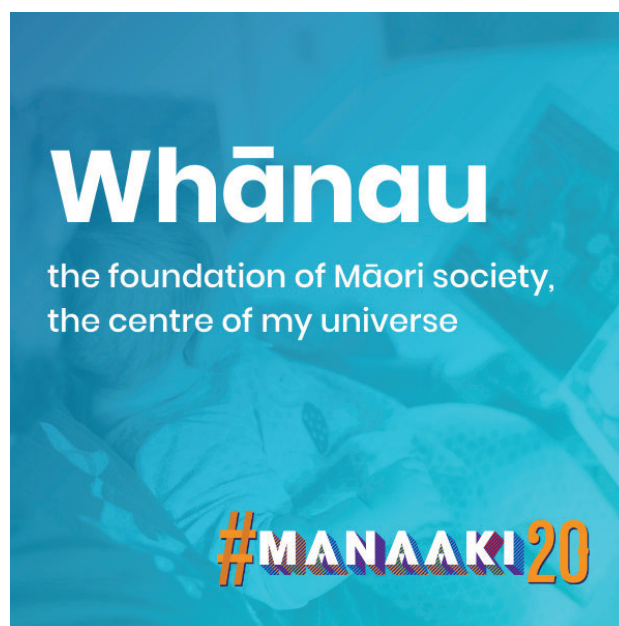
The organisation acted within 24 hours after I completed survey! I spoke directly to person who put request through whom by the way was very friendly, supportive and directed me to some Maori agencies that might be able to help my family in the near future due to being new residents to ChCh I was very happy to know there are organizations here to help my family. 😊

The continued support is so awesome Not just that one time but many drop offs of cleaning products, vegetables and even pork belly and more. This went a long way to keeping everyone full and happy.

There are no words for the feeling, when you realise you are going to be looked after and treasured in a difficult time. That your people care for you and have the resources to help keep you and your household afloat. The psychological impact of that, is difficult to quantify. Sometimes it takes a crisis to highlight what it truly means to be Maori. The feeling remains, long after Lockdown. I look forward to a continued relationship with my people and the opportunity to assist others and lift them up, in the ways I experienced, myself.

Myself and My Ataahua Whānau would Strongly Say Thank You Very Much for Accepting Our Need 🙏 and the Support We received was So Amazing with ❤️❤️❤️ Heart Felt of Appreciation. After a week and a Few Days of Receiving the Support and Aroha 🥰🥰 THANK YOU ALL FOR MAKING OUR LIFE 🌸 HAPPIER IN THE TIME OF NEED & SUPPORT. THANK YOU ALL. 🥰💯💖💙🥰

Whānau Ora Impact in **TE WAIPOUNAMU**



Commissioning - **WHĀNAU DRIVEN TRANSFORMATION**

Broadly defined as a set of interrelated tasks that need to be carried out to turn policy objectives into the outcomes sought, standard commissioning models deliver tightly defined services and activities with a focus on unit costs, prescriptive activity, targets and outputs. This results in rigid services with little if any flexibility to respond to changing circumstances and needs with a hierarchical structure that has professionals sitting above service-users who are divorced from the design and delivery process.

In 2014, the Government identified 'Commissioning for Outcomes' as a means of delivering the Whānau Ora approach. The focus was not on measuring unit costs, targets or outputs but rather on outcomes. In commissioning Whānau Ora, Te Pūtahitanga o Te Waipounamu does not provide a particular service or programme, but rather we are stewards of an approach which seeks to empower whānau to identify and meet their own needs. The approach is premised upon building whānau capability to independently address and manage their own lives, in a word, to be 'self-determining.'

Commissioning allows for the devolution of funding and decision-making from central government and allows for a more direct relationship with whānau, in the context of Whānau Ora. The Whānau Ora outcomes being met by entities are codesigned by the entities and Te Pūtahitanga o Te Waipounamu. The outcomes vary according to whānau aspirations and investment.

Commissioning Pipeline Investment

WAVE TEN:

Although totally different kaupapa, whether it is making music, helping rangatahi develop barbering skills or running gym and fitness classes, for whānau, the outcomes are all similar. That is, they all show a difference in the lives of whānau and map to the Whānau Ora Pou.

WAVE 9 AND PŪTEA WHAKATIPU

Again diverse activity has taken place in these workstreams. Ōnuku Rūnaka is connecting whānau through taking part in traditional activities such as fishing, tree planting, kapa haka and pōwhiri. Tokomairiro Waiora is establishing a network of mirimiri specialists delivering mirimiri to whānau who would otherwise not be able to access mirimiri. Noaia aim to create sustainable pathways for whānau through meaningful training, education, career planning and qualifications. They do this through wānanga, providing training and one-on-one mentoring with tauira. Awarua Whānau Services are undertaking a feasibility study into establishing a service that will help pēpi to have the best start in life. Waikawa Marae are helping their whānau gain stronger understanding and connections to their collective history, their pūrākau, their marae and its taonga. Te Kaihinaki Consultancy Ltd are conducting intergenerational wānanga to educate and empower rangatahi for the future by teaching them practical marae-based skills. Rangatahi assisted in the organisation and planning of the wānanga.

Te Tautoko Ora provide kaupapa Māori wānanga to whānau who have a loved one affected by cancer. Throughout the wānanga whānau are equipped with a greater understanding of diagnoses and options. They grow their support, skills and learn

strategies to have a better quality of life. Whānau may attend with the person diagnosed with cancer, or without, and at times tamariki also attend. Ascend are teaching wāhine and tamariki to swim and safely participate in water-based activities.

Moana House helps reintegrate released prisoners back into the community through providing residential care, whānau support and community liaison. Kahukura Pounamu provides social connection for takatāpui Māori, who are creating purakau for sharing with the community. Ngā Maata Waka is providing work experience; mentoring sessions, one on one coaching sessions, group sessions and workshops. Koha Kai helps whānau living with disability to lead a life of meaning and purpose, through contributing towards creating lunches in schools for tamariki. Whānau grow their connections with each other and the community, take part in numerous events and many also join the Koha Kai basketball team. Whetū Ariki are connecting with kaumātua and their whānau to provide one-on-one support that is whānau-centric and responds to kaumātua needs. The intention of this initiative is to support kaumātua to improve their quality of life, increase access to services, and grow their sense of connection through one-on-one kaimahi engagement.

Waihopai Rūnaka is conducting quarterly cross-agency wānanga, educational hui, Tū Pono hui and undertaking one-on-one support for whānau. The cross-agency wānanga aim to reframe negative messaging about Māori with positive messaging. Educational hui for whānau includes providing Māori male mentors, changing intergenerational behaviour, safer homes, safer whānau, single parenting and impacts, whānau whānui (blended whānau), and the importance of whānau values. One-on-one casework will be undertaken with whānau who seek further support. The Reeves

Whānau Trust is bringing whānau together for whakawhanaungatanga and to learn about their whakapapa.

Wildkrafty is seeking to forge a sustainability pathway for their whānau business, making and selling a variety of food and craft products. Whakaruruhau is running one initiative aimed at helping whānau to develop their own business ideas and start generating income from their businesses. Ōtākou Smokehouse, Kiwi Kai Nelson Limited, Toi Ātea and Native Arts Aotearoa are seeking to establish whānau enterprises that help contribute toward the economic security of the whānau.

Ngāti Apa ki te Rā Tō is committed to retelling the migration of Ngāti Apa ki te Ra Tō through the building of a waka tangata. To support this kaupapa they are running four weekend wānanga, strengthening whakawhānaungatanga, te reo, tikanga and connections to iwi. Pounamu Promotions is developing the scope and reach of their whānau business whilst encouraging more whānau members to become involved. They are conducting capacity building for their whānau kaimahi and cultural awareness training for non-Māori organisations. Whiria Ngā Muka is conducting five wānanga to help whānau strengthen their cultural identity and knowledge. Te Ataarangi ki Te Tau Ihu o Te Waka a Māui is providing the opportunity for emergent kaiako and kaiāwhina across Te Tau Ihu to train and receive Pouako support and supervision and Face Fush Limited is mentoring rangatahi Māori in te reo Māori and tikanga whilst providing them with paid employment at Fush.

Initiative 1

CHRISTCHURCH COLLECTIVE FOR THE HOMELESS CHARITABLE TRUST



Christchurch Collective for the Homeless Charitable Trust provides a vital lifeline for some of the most vulnerable in Ōtautahi. Each week the Trust provides breakfast at the Margaret Mahy playground for about 40 to 50 homeless (affectionately known to the Collective's Manager,

Brenda Lowe-Johnson, as 'the boys'). Once a week there is a breakfast, prepared by Levi, mokopuna of Tuhoro Tawhiao who had contributed to supporting the kaupapa in the past. Five volunteers, including two of the boys, help out. Brenda describes the Collective as decolonised. It is non-bureaucratic, non-hierarchical and hands on. Compassion underpins their policies and all their decisions. There is flexibility and discretion built into their processes.

The Collective also provides one-on-one support and advocacy for those who are homeless. They liaise with all government departments, including Work and Income, Accident Compensation Corporation, and the Courts in particular. The Collective also organise hui so whānau can share, learn, and access support. The whānau Brenda works with have numerous challenges, most notably the impact of poverty. Through the building of relationships and trust, homeless whānau are able to reach out to Brenda. Brenda's approach to working with whānau is to be soft on the person and hard on the problem.

"As soon as lockdown happened, I got a phone call from someone on the street. This man was working, but he had only just started work. He was so worried. "The police are harassing us to get off the streets, because of lockdown, "we've got nowhere to go". He said there were twelve others he knew of in similar situations.

Brenda says, "The next day I rang my contact in WINZ. I waited 100 minutes on the phone for someone to answer. I asked to speak to (the manager/my contact) by name. She listened and understood the problem. She said, "we'll get two of the workers to take care of six each". And with that, Brenda worked collaboratively with the two workers to help house the twelve. It only took an hour and a half. Work and Income found the motels, and the funding and Brenda found the people.

Word spread. By the afternoon, Brenda had another five whānau to house. These were all placed in hotels too, with Work and Income paying for the accommodation for the period of the lockdown. Each week during the level 4 lockdown, each whānau got a kai parcel dropped off by the Collective. The pūtea for the kai came from Te Pūtahitanga o Te Waipounamu and Te Puni Kōkiri.

During lockdown, Brenda was deemed an essential worker. Between Brenda and her volunteers, they:

- Did 400 kai drops
- Distributed 618 hygiene packs.
- Helped 35 homeless into accommodation, and
- Had 60 one-on-one sessions.

The pūtea from Te Pūtahitanga o Te Waipounamu has enabled Brenda to achieve fantastic outcomes. Some of the boys have found employment, some have given up synthetic cannabis, some have been able to find permanent accommodation and some have got their children back.

Homeless whānau were frightened by COVID-19, and very thankful for the support they received over this time. COVID-19 provided a window of opportunity to show the boys how life could be living in secure safe accommodation. In this respect Brenda saw COVID as both a challenge and an opportunity. Brenda has subsequently found some of these whānau more permanent accommodation. She envisages a future where no-one is homeless.

WHAT CHANGED FOR WHĀNAU, THROUGH THE COLLECTIVE?

"Help and support is always here and there's no need to feel shy or shamed.

Better results, quicker action.

I'm getting my life together.

I got help with food, a bike lock, Bluetooth speaker, protein shake and other health supplements.

They have helped me in many ways.

Been extremely helpful.

Stayed out of courts, changed for the better, the police are off my back and getting advocacy sorted.

I have done some changes and now doing a course at Ara and needed a laptop to finish online homework, so done me well."



Initiative 2 **PŌTIKI POI**

Pōtiki Poi is a kaupapa Māori business, co-founded by Georgia and Anna (a mother and daughter duo) in Ōtepoti in 2019. Georgia (now 14 years old) cannot remember life without poi. They've always been a part of her.

Pōtiki Poi are looking to revitalise the art of poi and whānau connections to this kaupapa. Their aim is to enhance Māori culture by producing eco-friendly poi, obtaining their wool from hoko-hoko shops. The name Pōtiki Poi is reflective of the co-founders' whakapapa and whānau story. Anna's youngest son (the pōtiki of the whānau) is named Apiteniko. He was born with Trisomy 21 (Down Syndrome) and the whānau vision is to create a sustainable business that provides opportunities for whānau, especially those with diverse abilities. Their love of poi has helped them create an Aotearoa original product that they are proud to sell both nationally and internationally, underpinned by values immersed in te ao Māori.

Like other businesses, Pōtiki Poi came to a standstill as the country went into lockdown due to COVID-19. Their retail, online and kapahaka sales all stopped. However, with the continued support of Te Pūtahitanga o Te Waipounamu, Pōtiki Poi had a plan for getting through, including working with a mentor, marketing strategist, photographer and web design company to improve their online presence. They dreamt up new products and specifically began to improve their story and focus on their Māori customers. As soon as the levels lifted and they were able to trade again, online sales skyrocketed. Shortly after, stores began to reorder. Pōtiki Poi have also diversified into jewellery and clothing. You can find their online shop at <https://www.potikipoi.co.nz/>.



Commissioning ACTIVITY AND RESULTS

HOW MUCH DID WE DO?

105

entities

7,049

total whānau members (total people)

3,120

total whānau

WHĀNAU OUTCOMES

Based on the feedback from 1,907 whānau

POU TAHI
84%

(N=860, D=2,224)

81% SK
86% AO
88% BC
76% CC

POU RUA
93%

(N=752, D=806)

96% SK
96% AO
95% BC
89% CC

POU TORU
83%

(N=1,314, D=1,585)

65% SK
93% AO
82% BC
84% CC

POU WHĀ
82%

(N=2,051, D=2,506)

80% SK
82% AO
87% BC
81% CC

POU RIMA
78%

(N=779, D=996)

69% SK
95% AO
84% BC
64% CC

POU ONO
89%

(N=2,244, D=2,533)








92% SK
91% AO
86% BC
89% CC

POU WHITU
90%

(N=690, D=768)

92% SK
97% AO
84% BC
87% CC

WHAT'S THE BIGGEST DIFFERENCE ENTITIES MADE?

POU TAHI	POU RUA	POU TORU	POU WHĀ	POU RIMA	POU ONO	POU WHITU
 self-managing and empowered leaders	 leading healthy lifestyles	 participating fully in society	 confidently participating in te ao Māori	 economically secure and successfully involved in wealth creation	 cohesive, resilient and nurturing	 responsible stewards of their living and natural environments
89% share learnings	87% more physically active	67% increased social connection	86% increased cultural knowledge	100% contributing to whānau business	98% enhanced wellbeing	100% know more about environmental sustainability
83% better prepared for future	89% improved their fitness	64% increased education capability	88% felt more connected to te ao Māori	83% increased business skills	90% more able to access support	82% taken part restoration
89% increased skills and knowledge	100% improved healthy lifestyle choice	80% increased career options	85% used more te reo	94% recommend initiative to others	86% had more whānau time	100% more knowledge about whare and whenua
88% increased self esteem	100% physically restored	86% take part in new activities	89% more confident in their culture	100% more financial independence steps	97% increased social skills	100% establishing whare restoration

KOHA KAI

Lunches and layers of love

Koha Kai was first funded in 2014 by Te Pūtahitanga o Te Waipounamu to create an innovative community integration initiative for whānau with disabilities based around nutritious cooking. Subsequent support through Wave 7 and Pūtea Whakatipu funding rounds, alongside the assistance from local trusts and government departments enabled the establishment of the Lunches in Schools programme, an innovative app for trainees and the refinement of the learning programme.

Koha Kai is evolving into a fully sustainable enterprise engaged in education and training. During lockdown, the response from Koha Kai refocused their Lunches in Schools Programme to create over 3,400 low-cost community meals that were delivered across Southland. Koha Kai became a distribution point for food reclamation and are now working with the Licensing Trust to secure employment for hospitality staff in the region. This work has led to post-COVID-19 initiatives such as Kaumātua Kai and regional food reclamation.

The Southern Community Trust commissioned Te Pūtahitanga o Te Waipounamu to evaluate the outcomes of Koha Kai and to consider how Koha Kai could establish pathways towards sustainability. The mixed-methods research undertaken triangulated the views of trainees, their whānau, community stakeholders and the on-line community.

Overall findings show the outcome of Koha Kai is both immense and far-reaching. Koha Kai is described as life-changing by both trainees, whānau and stakeholders alike. Its benefits are holistic and multidimensional.

Trainees provided data about their life before and after taking part in Koha Kai. There are statistically significant gains in trainee life satisfaction, mental health and physical health since joining Koha Kai, alongside a statistically significant reduction in loneliness.

Whānau also experienced great improvements in their own life satisfaction, and mental health through their child attending Koha Kai. Those living with their adult children experienced the greatest gains, and a sense of respite from their care giving duties. Parents enjoyed their newfound independence, and some used this to work more. Eighty-four percent also noticed improvements in their physical health but best of all was their immense joy at seeing their children flourish.

Schools have been a major beneficiary of Koha Kai. School principals spoke at length about Koha Kai reducing poverty in their schools, reducing inequality, and helping guide tamariki towards healthy eating choices. One school has reduced its takeaway days from four times a week to once a week. In the broader community, Koha Kai was seen as contributing towards social cohesion and

KOHA KAI PRODUCED IN 2019



COMMUNITY MEALS



TRAINEE LUNCHES



TRAINEE HOME MEALS



LUNCHES IN SCHOOLS

participation. Koha Kai also reduces the need for physical and mental health services, Accident Compensation Corporation and other disability support.

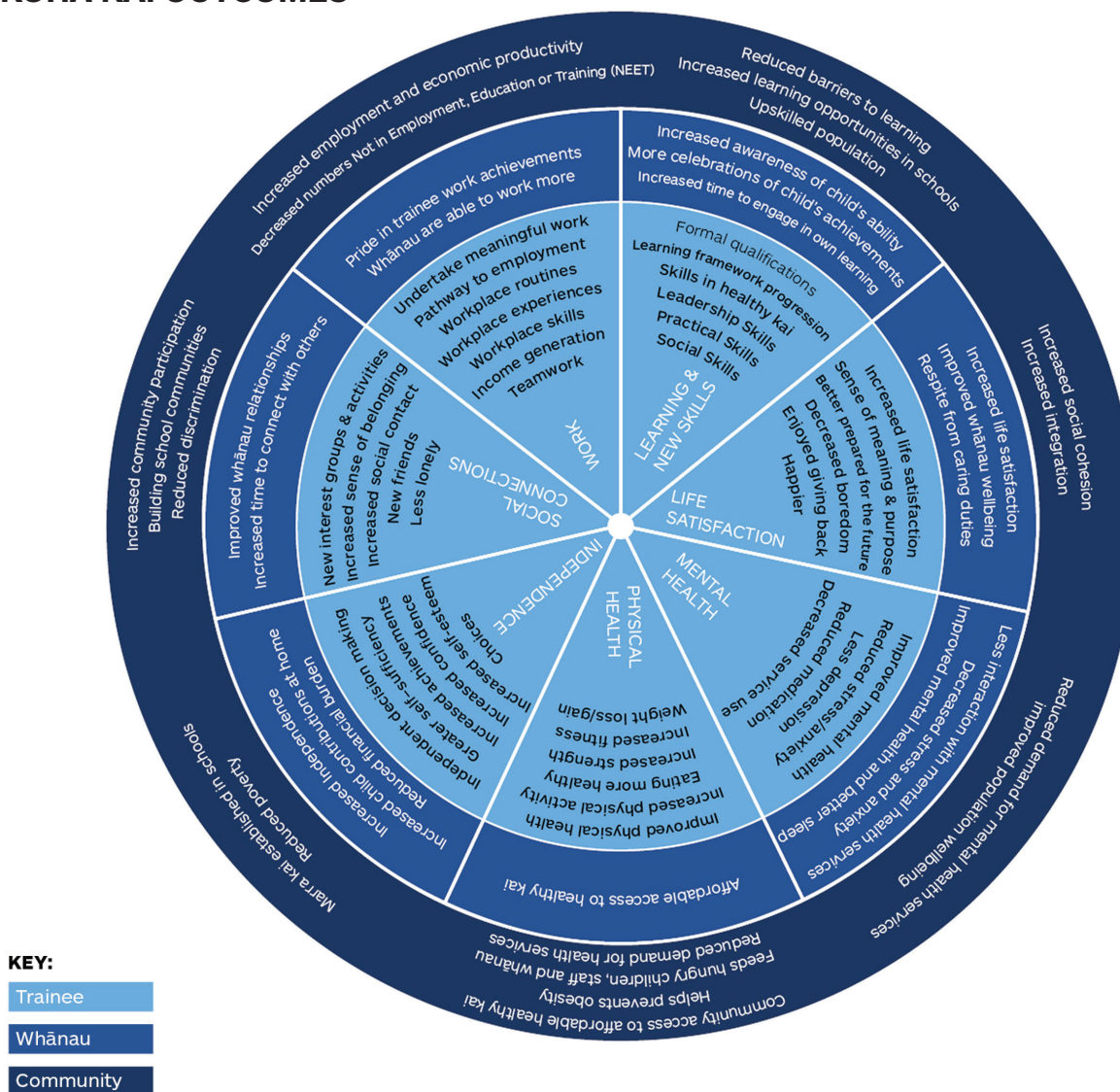
Factors that enable Koha Kai to achieve these excellent outcomes include a strengths-based approach that focuses on ability rather than disability as well as:

- supportive expectations that are high but achievable.

- flexible environments that are adapted to consider the nature of trainee disabilities.
- the van, which provides essential transport to enable trainees to take part. It is also providing opportunities for trainees to mix and socialise.
- the approach of staff, which was described by stakeholders as genuine, generous, kind and compassionate and trainees feel they can discuss any issues they have with staff.

A key challenge for Koha Kai has been creating a pathway to sustainability.

KOHA KAI OUTCOMES



Whānau ENHANCEMENT

“Anei tatou nā ko te pō: anā tatou nā he rā ki tua”

‘Here we are in the night and the day is yet to come’

Whānau Ora Navigators not only have to respond to the immense and often complicated issues of many whānau members, but this year those stresses were magnified by a world-wide pandemic and the subsequent difficulties that arose as a result.

Through this time, Te Pūtahitanga o Te Waipounamu saw an immediate need for more Whānau Ora Navigators on the ground, to meet the needs of numerous whānau who were impacted due to COVID-19.

This saw the inception of what was titled “Manaaki Navigators” and identified where the greatest needs would be, and subsequently, which of the Whānau Ora entities could host these new roles. The response also required the quick creation of a data collection system and process as well as a capable training framework for the new Navigators.

Constant encouragement and support were given to the new Navigators so that they could retain that sight of the light at the end of the tunnel. The huge critical demand on the Navigators from the countless referrals was at times overwhelming for our workforce. Daily karakia and extra supervision were implemented by the Navigation team.

The Whānau Ora Navigator workforce quickly increased to 85 FTE and were actively supporting 2,915 whānau members. With the increase of staff and workload, consideration was given to continuously improving the Tini Whetū system to allow the increase in workflow. Many new mechanisms were introduced at the end of May and these included an online Te Taura Tautoko¹ automated application, an online consent form,

along with many more processes to ensure the correct collection of data/information. Improvements have been made to ensure that the data and information collected is aligned to what is required by both the Navigators, the Whānau Ora host agencies and Te Pūtahitanga o Te Waipounamu. Many of these improvements have come about because of recommendations from Navigators and managers.

There has also been the necessity to increase the resourcing of the Navigators through purchasing more tablets. These have proven to be invaluable and critical in supporting Navigators in their day to day work.

It has been highlighted that through the time and struggles of COVID-19 – many of the different regions naturally and organically formed closer support networks. This continues to be a point of concentration for the Te Pūtahitanga o Te Waipounamu Navigation staff. Albeit that Tātai Whetū is an awesome communications platform, a local human network is yet another avenue of support.

During the year, the Navigation team visited the main regions to deliver a kanohi ki te kanohi² update to managers and Navigators. This also included an update regarding the planned upgrades yet to be released, as well as the intention to design and trial a new online quarterly reporting format.

Seeing our Navigators in action and hearing their stories throughout the turbulent times during the year merely reiterated the belief of the Navigation

¹ Te Taura Tautoko – discretionary funding distributed to assist whānau in reaching their goals.

² Face to face

³ At the pinnacle of our thoughts

Team at Te Pūtahitanga o Te Waipounamu that the mahi and approaches that our Whānau Ora Navigators undertake are groundbreaking and necessary. Te Pūtahitanga o Te Waipounamu continues to maintain the supportive stance of the Whānau Ora approach and the absolute positive outcomes that can be achieved. Whānau Ora success is always at Te Tihi o Whakaaro³ with the wellbeing of the whānau being central. In addition to supporting whānau through the pandemic, Whānau Ora Navigators have supported whānau in their quest to meet their own hopes and dreams. There are numerous key achievements, such as gaining a driver's licence, establishing better whānau relationships, gaining employment and reconnecting with the marae. The Navigation team look forward to the year ahead and any challenges that it may bring.

Navigator Key Achievements

KEY ACHIEVEMENT RELATED TO SET GOALS	
Driver's licence:	201 have passed their learner's licence, 129 their restricted licence and 63 their full licence.
Wellbeing:	115 have improved their personal mental wellbeing, 149 are making positive changes in their life to support wellbeing, 55 have connected with mental health services.
Relationships:	80 have improved whānau relationships.
Employment:	103 whānau have secured full-time jobs, 68 part-time or casual jobs.
Health:	107 whānau are managing their health condition better.
Housing:	144 whānau have found suitable temporary accommodation, 45 have secured a state house, 95 a private sector rental.
Safety:	23 have improved their own safety at home, 14 have a safety plan to keep children safe at home.

Navigation

ACTIVITY AND RESULTS

WHAT DID WE DO?

85 Navigators supporting	4,164 active whānau members	2,915 active whānau	2,128 new whānau members	1,609 whānau members exited navigation
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HOW WELL DID WE DO IT?

74% of whānau had development plans	94% of whānau members satisfied with the service	7,958 goals were set by whānau
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WHĀNAU OUTCOMES

Based on the feedback from 191 whānau survey respondents

POU TAHI 91% are better able to make decisions about their futures	POU RUA 92% are now making positive healthy lifestyle choices	POU TORU 90% whānau taking part in things that are important to them	POU WHĀ 81% are more connected to their culture and identity
POU RIMA 67% are more economically secure	POU ONO 91% can cope better with challenges	POU WHITU 87% are better able to provide a stable home environment	

POU	INDICATOR	GOALS SET	AVERAGE PROGRESS
TAHI	Whānau have independent living skills	711	65%
	Whānau basic needs are being met	293	75%
RUA	Improved whānau physical health	670	70%
	Improved whānau mental health	535	68%
TORU	Whānau are participating in education	342	67%
	Whānau are taking part in community activities	250	74%
WHĀ	Whānau are confident speakers of te reo Māori	153	76%
	Whānau are participating in cultural activities	134	65%
RIMA	Whānau are in work	563	67%
	Whānau have financial management skills	228	60%
ONO	Whānau have positive relationships	646	68%
	Whānau are supporting one another	355	69%
WHITU	Whānau have safe housing	86	75%
	Whenua connection is enhanced	70	71%

Navigator TINANA

Navigator Tinana has evolved since its inception in 2016 as part of 'Moving the Māori Nation' which was established to promote Whānau Ora through whakapakari tinana. Navigator Tinana supports individuals, whānau and community organisations to improve the wellbeing of whānau Māori.

The goal of Navigator Tinana is to achieve whānau transformation and sustainable healthy lifestyles.

The following guiding principles (outcomes) are the themes at the heart of the Navigator Tinana kaupapa:

- Pou Tahi: Self-managing and empowered leaders
- Pou Rua: Leading healthy lifestyles
- Pou Toru: Participating fully in society
- Pou Whā: Whānau are confidently participating in te ao Māori.

The key role of a Navigator Tinana is to promote whakapakari tinana with particularly hard to reach and vulnerable whānau, to improve their wellbeing and encourage positive lifestyle changes.

Navigator Tinana deliver contemporary and traditional Māori activities and sports. Creating pathways for whānau to grow physically, mentally, and emotionally by connecting and working towards one common goal - better health for all whānau during the COVID-19 challenges.

Enabling Māori to rediscover fundamental relationships and re-establish the importance of Māori cultural products such as tikanga (cultural practices) and reo rangatira (language). Mātauranga Māori (Māori knowledge and theory) and Whakapakari Tinana have been powerful tools for whānau wellbeing.

During the COVID-19 pandemic, and in particular during the lockdown, Navigator Tinana faced significant challenges to their viability. For some,

customer fees disappeared, dramatically reducing their income. Those who were not delivering on line could not deliver, whilst others who had a virtual presence faced an increase in demand for their services.

As a result, most Navigator Tinana whānau initiatives pivoted their delivery to be able to deliver online. They upgraded their Facebook webinars, upgraded their information technology and provided energetic, motivating, safe and whānau friendly training online.

For some, this significantly increased their reach, with one entity reporting over 5000 views online.

Many whānau really struggled during lockdown, and the link between physical exercise, developing new routines and whānau wellbeing was clearly obvious in whānau stories.

In recognition of this, and the excellent results achieved by Navigator Tinana, Te Pūtahitanga injected further funding into this workstream, expanding to 22 Navigator Tinana.

Since the formal end of lockdown, navigators have relished the opportunity to breathe new life into kanohi-ki-te kanohi sessions. The shared goal for all stakeholders is to build the whānau kete of knowledge and wisdom, and develop a deeper understanding of wairua, tinana, kai and ora.

A focus for the new year will be on supporting whānau through physical and cultural activity to address mental health and wellbeing due to the impact of COVID-19. This has affected many New Zealand whānau who are facing rising stress as jobs dry up and rents rapidly return to normal, and the pressure to pay bills and put kai on the table increases. Our Māori communities cannot underestimate the health impacts that unemployment will have on whānau both physically and mentally as rates of depression, anxiety, diabetes, and obesity have created difficulties for whānau.

AWARUA KAIARAHİ TINANA

“SOUTH SPROUTS”– BLUFF PARENTING HUB FOR 0-3 YEARS.

The Bluff Parenting hub idea was bought to life together with a dedicated steering group of local māmā, Awarua whānau and champions have worked within the COVID level restrictions to get things underway rather than continue to be delayed by the gathering restrictions.

The purpose of this kaupapa was to ground, connect and maintain the mauri of the kaupapa, keeping it strong and welcoming. Local kaumātua were included in the planning and implementation of wānanga, to keep tangata whenua whānau and manuhiri included and connected into the rohe by promoting a positive active rohe.

Activate Bluff – Predominantly an indoor community venue for sport and recreation but also a platform to promote and build on all health and wellbeing opportunities available to the Murihiku community for all whānau.

In Bluff there has been a lot of mahi towards getting this community project off the ground. Another steering group of parents was formed to grow buy-in and commitment from whānau with the aim of creating a sustainable, long-term model of Whānau Ora.

KUTT FUNCTIONAL FITNESS

“The Kutt Functional Fitness team is led by three well known Māori leaders in the Waitaha community who are professionals in the physical activity kaupapa. Phil Borell and Stephanie Borell are both personal trainers and whānau member Heperi Harris thrives in delivering taonga tākaro. This versatile team strives to offer an environment that promotes, and provides, accessible hauora solutions to whānau. Kutt provide a space, and product, that provides a safe, nurturing, and challenging connection to all aspects of hauora Māori. #Kuttawhiua!”

Being clean and working on the wairuatanga of the whānau and whānau wellbeing has been a priority in the team.

Kutt have increased whānau access to an awesome nutrition tracking tool which allows people to

calculate their calories while also providing a complete breakdown of core macronutrients. Kutt Functional Fitness have felt the impacts of COVID-19 through the loss of clientele/whānau not being able to pay for their class or sadly do not have enough petrol to get to and from their whare. The new Manaaki 20 fund will allow some whānau to now participate because this barrier has been removed.



Navigator Tinana

ACTIVITY AND RESULTS

WHAT DID WE DO?

8.5 <small>Navigator Tinana FTE</small>	1,890 <small>activities delivered</small>	4,457 <small>whānau members</small>	<small>Supporting</small> 1,511 <small>total whānau</small>
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HOW WELL DID WE DO IT?

98% <small>of whānau members were satisfied with the services</small>	391 <small>whānau member surveys received</small>	341 <small>whānau wellbeing plans</small>
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WHĀNAU OUTCOMES

Based on feedback from 391 whānau survey respondents

POU TAHI 97% <small>(N=842, D=869)</small> <small>93% SK</small> <small>98% AO</small> <small>98% CC</small>	POU RUA 95% <small>(N=1,885, D=1,981)</small> <small>95% SK</small> <small>96% AO</small> <small>95% BC</small> <small>94% CC</small>	POU TORU 95% <small>(N=260, D=274)</small> <small>95% BC</small>
POU WHĀ 79% <small>(N=842, D=1,112)</small> <small>80% SK</small> <small>80% AO</small> <small>73% BC</small>	POU ONO 97% <small>(N=149, D=154)</small> <small>98% AO</small> <small>91% BC</small>	POU WHITU 76% <small>(N=25, D=33)</small> <small>76% AO</small>

KEY:

N: Numerator
D: Denominator

SK = skills and knowledge
AO= attitudes and opinions
BC= behaviour change
CC = circumstance change

Whānau

CAPABILITY

WHĀNAU ENTERPRISE COACHES

Whānau Enterprise coaches support whānau from the application process, through implementation to helping enhance sustainability. They encourage, uplift, and motivate whānau and provide technical advice and assistance to help entities develop and grow their initiatives. Throughout the year numerous whānau accessed whānau enterprise coach support. Nine whānau provided feedback on their enterprise coach experience:

- 89% found the coaching sessions extremely useful
- 78% found the coaching session extremely useful for improving the sustainability of their initiative
- 67% rated the timeliness of their support as excellent, 33% rated it as good
- 100% would recommend using an enterprise coach to other whānau.

TE PĀPORI O WHAKATERE

Te Pāpori o Whakaterere is a programme aimed at supporting the development of whānau-driven initiatives (innovative ideas, organisations and approaches) that have the ability to create far reaching social impact for whānau. Te Pāpori o Whakaterere offers the opportunity to support the growth and development of innovative initiatives through wānanga, networking, coaching, and professional mentors within this post COVID-19 environment. Te Pāpori o Whakaterere is influenced by the driving force of Pou Tahi and Pou Rima that whānau in Te Waipounamu will be self-managing and whānau will be economically secure and involved in wealth creation.

The first part of the development programme was successfully delivered in Nov-Dec of 2019. The second course was aligned to coincide with the annual Te Pūtahitanga o Te Waipounamu Symposium scheduled in March 2020. As a consequence of COVID-19 Alert levels, the second course was postponed. A variation to deliver a

post-COVID Te Pāpori o Whakaterere, targeted to the distinct needs arising from COVID-19. It will be a virtual programme with a clear focus on supporting participants to develop a Business plan and/or Business Recovery plan.

Repurposing the delivery of Te Pāpori o Whakaterere into a virtual programme in response to the post COVID-19 environment means the programme will be a series of online hui—over three wānanga in which participants will be supported to actively work on their kaupapa. Each wānanga is designed to produce tangible progress and complete a section of their post COVID-19 recovery plan. Through various exercises, the cohort will be encouraged to think bigger and bolder and over the medium to long-term, consider the opportunities and challenges within the current environment.

The driving goals of their kaupapa will be fleshed out fully, stretched and gently challenged.

Te Punanga **HAUMARU**

Te Punanga Haumaru workstream is about whānau leading the way to create innovative solutions and initiatives that protect whakapapa, promote whanaungatanga and demonstrate rangatiratanga. Te Punanga Haumaru provides a space for whānau-led solutions to prevent violence in all its forms and enables whānau to achieve justice through being nurturing, cohesive and resilient.

In April 2020 when our world changed due to COVID-19, Te Pūtahitaga o Te Waipounamu needed to adapt the pipeline for Te Punanga Haumaru to ensure we are positioned to meet the needs of whānau and insulate them from further shockwaves as the pandemic continues.

Within the kaimahi workforce, they have all identified within their region, the health and social service providers who deal with violence, mental health, addiction and whānau financial pressures, which are compounded by other pressures and are often at capacity. This is detrimental for whānau as whānau are often placed on waiting lists and are identified as not a priority. This impacts on whānau that already find it difficult to resource “specialist care” previously, let alone in the current environment.

In response to this, Tū Pono Connectors are now engaging with whānau and find themselves supporting whānau in wānanga, often facilitating directly with whānau to address the immediate situation. At the entity level, support has been given to create sites of safety that are either marae, maara kai and in the taiao that support whānau to engage without it being a clinical service.

HIGHLIGHTS

Connectors have noticed that they are now able to support whānau that were not engaged in services during Level 4 COVID-19, and it has been a real highlight to see whānau grow and feel more supported. Being able to assist whānau with the tautoko fund (direct funding for whānau to help them achieve their goals) has been amazing and is particularly useful when the Ministry for Social Development appears unable or unwilling to support whānau. A lot of whānau have shared that they cannot access support due to a previous debt they already owe the Ministry.

HIGHLIGHTS HAVE INCLUDED:

- Whānau experiencing positive engagements with Family Court lawyers.
- Whānau reconnecting to te ao Māori through raranga.
- The individual growth of whānau in the last quarter.
- Regular connection to others.
- Distributing tablets to whānau ensuring they can remain connected with whānau through technology.
- Being able to successfully run wānanga, whilst still adhering to COVID-19 restrictions.
- Meeting with and presenting Tu Pono to marae and organisations in Te Tau Ihu.
- Being instrumental in assisting whānau experiencing whānau harm.

CHALLENGES

It has been challenging for Connectors to see the level of stress/anxiety/depression/financial hardship whānau are experiencing. Some Connectors are finding it hard to maintain motivation and energy and encouraging Connectors to employ self-care strategies has been important.

COVID-19 related challenges have included organising workshops in the new health and safety environment, and intermittent contact and delays in dealings with Government departments. For example, there have been delays in Family Court proceedings due to COVID-19 restrictions. Some entities are struggling with funding, and there are challenges in keeping personnel and buildings. When entities lack such infrastructure, it is hard for kaimahi. One Connector works from another organisation's base, and this sometimes provides challenges, however, it also creates opportunities through networking and shared experiences.

ENABLERS

Communication, manaakitanga, tikanga and kawa are all crucial to helping whānau. Listening and having time to hear the whānau story has been key to being able to help whānau. For example, one Connector has recorded whānau korero, which she has found useful when responding to affidavits. Relistening to the kōrero also enabled her to work through the triggers that resurfaced with the whānau.

Connectors have noted that whānau who self-refer often require less time for rapport building, as building trust and confidence has not been an issue. Whānau have found Tu Pono Connectors can engage on their behalf, help 'open doors' and provide advice when engaging with other services. For example, one Connector has been attending mediation with a whānau and assisting them with whānau decision-making and support.

GAPS IN WHĀNAU NEEDS AND OTHER TRENDS

Whilst some whānau have been able to meet their basic needs through Manaaki20 Support, there is a major gap in helping them to manage sustainability in the medium to longer term. There is a desperate need for better access to mental health services for whānau. A number of people refuse to go to Emergency Psychiatric Services due to waiting from 4-6 hours to see someone and then have a really negative experience, with no follow-up. This is despite being in dire need. Once they have presented, whānau are often told to self-refer to counselling or other services for help. These services, such as counselling, have increasingly long waiting lists, ever-growing due to growing volumes since COVID-19.

Te Punanga Haumaru

ACTIVITY AND RESULTS

WHAT DID WE DO?

397 active whānau	1,050 active whānau members	14 activities have taken part	62 volunteers have taken part
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Activities have taken part this quarter (Tū Pono: Te Mana Kaha o Te Whānau hui. Raranga rūpu Mauri wāhine mauri tāne wānanga).

HOW WELL DID WE DO IT?

90%

WHĀNAU OUTCOMES

Based on feedback from 74 whānau survey respondents

POU WHĀ 66% 68% have enhanced their connection to te ao Māori 63% feel more confident in their culture	POU RIMA 53% 53% have received financial support	POU ONO 86% 86% were connected to the support they needed 86% gained access to places that they couldn't access before
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Based on feedback from seventeen whānau survey respondents who took part in Maranga Mai and Tū Pono Hui

POU TAHI 100% 100% have learnt how to contribute to preventing violence 100% feel more confident to make good choices for themselves and their whānau	TORU 100% 100% are going to focus on putting whakawhanaungatanga into practise at home 100% know how to access support when needed 100% made new connections at the hui today
POU ONO 100% 100% have learnt how to be safer 100% have learnt new ways of having healthy relationships 100% learned about identity through their culture	POU WHĀ 100% 100% feel more positive about their culture 100% learned about identity through their culture

Research and Innovation

WORKSTREAM

This year, several areas were embarked upon in the research space including an evaluation of a wave round, a baseline evaluation of Navigator Tinana, and the evaluation of research into the COVID-19 response plan for Te Pūtahitanga o Te Waipounamu. The publication of articles on this response are also noted. While the articles were published outside of the report year, the work was undertaken within the year timeframe. The articles reflect the leadership, momentum and value across relationships, the whānau entities Te Pūtahitanga o Te Waipounamu work with, agencies, processes and the huge work carried out to support the wellbeing of whānau particularly during the COVID-19 lockdown in March to May 2020.

EVALUATION OF WAVE 9 INITIATIVES

This evaluation involved 24 whānau-led initiatives that were contracted in July 2019 for 12 months. The data for the evaluation was collected between March and April 2020, 10 months into the contracting period and when New Zealand was in lockdown because of COVID-19. The evaluation was commissioned to understand how Wave 9 initiatives achieved the goals of Whānau Ora and the impact this has for whānau. The timing of the evaluation provided a unique opportunity to examine how whānau were impacted because of the pandemic and how the entities responded.

The research identified that most of the initiatives met and exceeded their contractual outcomes, despite the impact of the pandemic. More than 2760 individual whānau members participated in commissioned activity with some entities extending their reach through online platforms. It is within the context of the COVID-19 crisis that these whānau entities had to adapt and innovate. The research noted that the flexible commissioning approach from Te Pūtahitanga o Te Waipounamu enabled the response and supported the entities to mobilise a local response that supported social cohesion, innovation, and information sharing.

Despite significant health inequity and perceived vulnerability, the rates of transmission were lower for Māori and non-Māori. The Māori community response described in this evaluation in some way contributed to these positive outcomes and there is an opportunity to further investigate whānau and community-based responses to understand the impact of place-based, strengths-based approaches within pandemic management.

The evaluation also investigated the implications of intellectual property rights for whānau engaged in the commissioning pipeline. Across the 24 initiatives, perceptions of intellectual property were variable. The evaluation found that whānau entities are at risk of being exploited and needed support to build capability and understand the full implications of intellectual property law in Aotearoa. Te Pūtahitanga o Te Waipounamu will examine how whānau entities can be assisted to reduce the risk of exploitation.

BASELINE EVALUATION OF NAVIGATOR TINANA

Navigator Tinana is a strategy to implement 'Moving the Māori Nation', an initiative by Te Puni Kōkiri to promote Whānau Ora through whakapakari tinana. The strategy aims to support the wellbeing of whānau Māori with a focus on Te Taha Tinana. However, while the focus is on improving the physical wellbeing of participants, the research identified that all four walls of Te Whare Tapa Whā were positively impacted upon. Navigator Tinana services differ from mainstream health and fitness providers in several ways and these factors reside in the efforts to strengthen the remaining three walls of Te Whare Tapa Whā – Te Taha Hinengaro (mental and emotional), Te Taha Whānau (family and social), and Te Taha Wairua (spiritual).

Nine key outcomes were identified for the whānau who engaged in Navigator Tinana including:

Te Taha Hinengaro

1. Increased confidence and self-belief
2. Increased capability where whānau have learnt new skills and increased their capability to be active and enjoy physical activity
3. Whānau have increased confidence to participate in physical activity and cultural activities.

Te Taha Wairua

4. Cultural connection is increased through te reo Māori, matauranga Māori and attending the marae.

Te Taha Tinana

5. Whānau reported positive behaviour changes including healthier lifestyles with food and nutrition improving and whānau leading more balanced lives.
6. Improved health and fitness as they are more active.

Te Taha Whānau

7. Gaining whānau support – whānau have the support around them, are prepared to try new things and make positive social connections.
8. Strengthened whānau relationships through participating in Navigator Tinana activities.
9. Rangatahi had increased opportunities, have grown their capability and made new social connections.

These outcomes contribute to a holistic view of health and wellbeing which is consistent with a Māori worldview. While physical changes such as losing weight and looking better provided a sense of achievement, the changes in relationships and mental health wellbeing were noted as the most important to whānau. Spiritual and psychological traits such as resilience, increased hope and optimism, and confidence were also identified. Cultural connection and interdependence were emphasised as key components of the Navigator Tinana approach making them distinctly Māori

and distinguishing Navigator Tinana from mainstream health and fitness initiatives. This holistic approach of Navigator Tinana is consistent with, and complementary to, the Whānau Ora Pou. Several factors were identified as contributing to the success of the Navigator Tinana initiatives including increased social connection, eliminating barriers to access, culturally centred activity which are embedded in the community, low cost or no cost programmes that are safe and inclusive and highly skilled Navigator Tinana. Opportunities for improvement included sustainability, networking and increasing cultural capability.

PUBLISHED ARTICLES

Te Pūtahitanga o Te Waipounamu has also published an article with SAGE Publishing and AlterNative: An International Journal of Indigenous Peoples. The article “An Indigenous self-determination social movement response to COVID-19” is available at <https://doi.org/10.1177/1177180120967730>.

Domestically, Te Pūtahitanga o Te Waipounamu has also published an article which suggests that Māori infection rates from COVID-19 are perhaps the only example in Aotearoa New Zealand’s contemporary history where Māori have achieved better social outcomes than non-Māori. This remarkable, and unanticipated outcome is potentially a golden precedent for policymakers if we can determine the critical factors that reversed embedded trends of disproportionate disadvantage.

This article argues that, while the national lockdown and science-based approach were important enablers of these outcomes, the nationwide Māori response to COVID-19 should also be recognised as critical. It describes the key components of the Māori response to COVID-19 and argues that in composite, the Māori response demonstrates the value and positive impact of ‘strengths-based’ policy at scale. It also provides insight into key policy settings that would enable the positive outcomes in respect of COVID-19 to be replicated across other important policy areas.

Link is: <https://ojs.victoria.ac.nz/pq/article/view/6553>

Governance

The General Partner Limited Board governs the operations of Te Pūtahitanga o Waipounamu. The Board is appointed by Te Taumata usually for a staggered three-year term. Te Taumata may remove Board members at any time by notice.

The Board's primary role is to facilitate the strategic vision of Te Taumata and to ensure Te Pūtahitanga o Waipounamu meets the standards articulated in this investment plan.

The Board's responsibilities include:

- Approving the investment plan.
- Ensuring the investment plan is aligned to the Whānau Ora Outcomes Framework and Te Taumata's annual objectives, priorities and expectations.
- Overseeing financial management of Te Pūtahitanga o Te Waipounamu.
- Providing assurance to Te Taumata on a quarterly basis.
- Meeting with Te Taumata on a six-monthly basis.
- Appointing the Chief Executive.



The Chair is Tā Mark Solomon (Ngāi Tahu, Ngāti Kuri). Tā Mark lives with his wife and daughter in Oaro. He served as kaiwhakahaere of Te Rūnanga o Ngāi Tahu, the tribal council

of Ngāi Tahu, for approximately 18 years, from 1998 until December 2016. He continues to act in various directorship roles. Tā Mark is also the South Island representative on the interim, Te Roopu, the Māori advisory group to the Government's joint venture on family violence and sexual violence.

The other members of the Board are:



Simon Heath has been a leader in education for 35 years in Te Tau Ihu as a teacher and principal. He holds Ministerial appointments, including on the Education Council Aotearoa

New Zealand, and was the establishment chair of the philanthropic trust, Mistletoe Charitable Foundation.



Rebecca Mason (Ngāti Kuia, Ngāti Apa, Rangitāne, Ngāti Koata, Ngāti Toa me Ngāi Tahu) has extensive executive management and governance experience

across iwi, government, business, and the health sector. She is a chartered accountant and operates a successful Nelson-based business Meihana Consulting. She is currently the Chair of the Economic Pou for the Te Taihū Regional Intersector Forum, which is a key partnership mechanism between iwi and local/central government in Nelson-Marlborough.



Sally Pitama (Hotu Māmoē, Ngāi Tahu, Ngāti Toa) works as a Te Rūnanga o Ngāi Tahu Refugee and Migrant Sector Advocate. In her role as multi-cultural advisor, Sally has

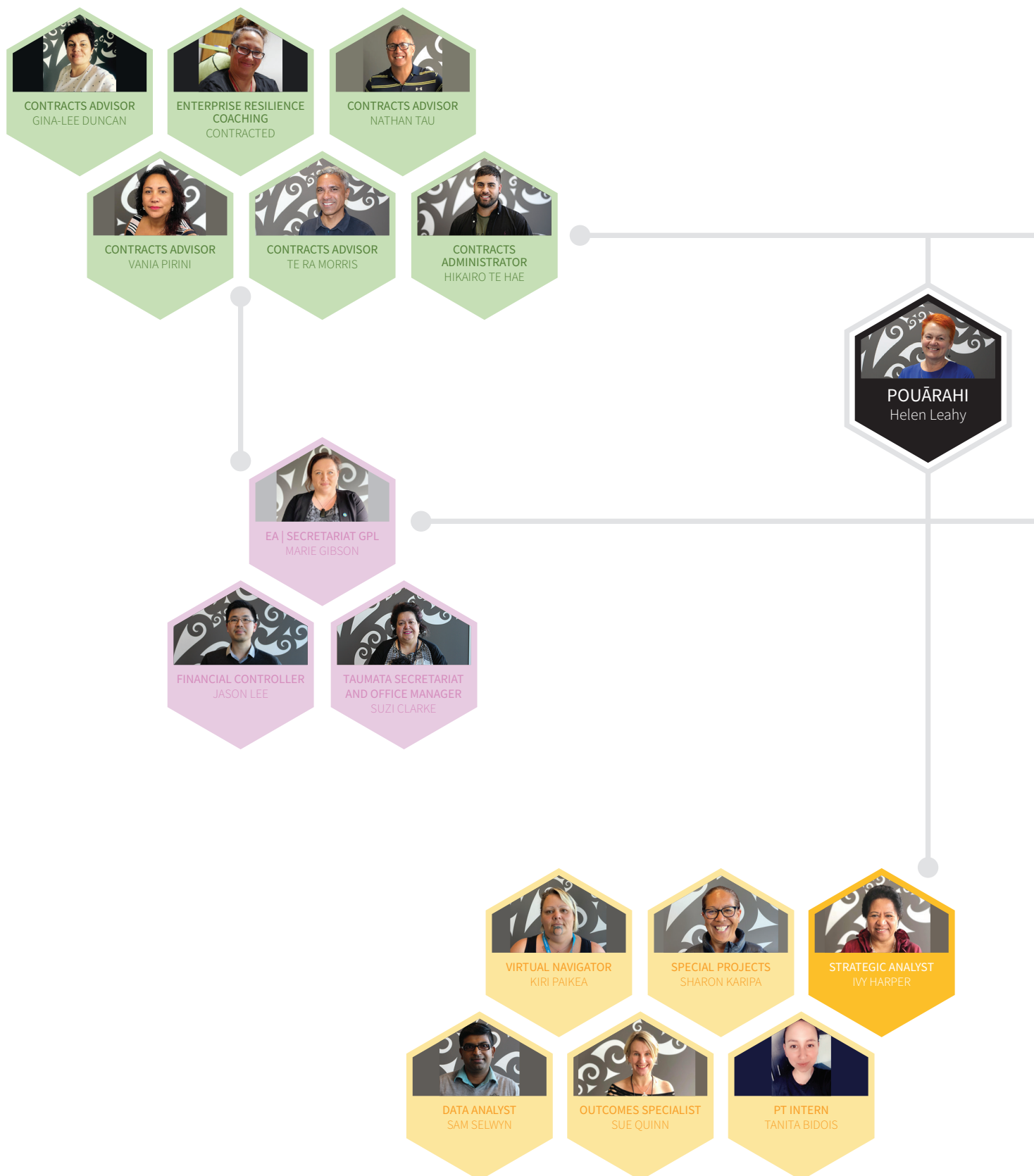
played an integral part in the establishment of the Migrant Inter-Agency group, set up in 2011. She has also worked in advisory roles offering insights to a wide range of groups such as Canterbury Family Violence Collaboration and in social impact projects such as Kai Baskets.



Trevor Taylor is a qualified Chartered Accountant and a Chartered Member of the New Zealand Institute of Directors. He has wide ranging senior executive and

governance experience covering the private, public, local government and health. Trevor's initial career was within the Energy Sector where he spent 25 years working for Petrocorp, Fletcher Challenge Petroleum, Southern Petroleum and the Electricity Corporation of New Zealand. Following which Trevor worked for 14 years in the not for profit sector as the CEO of the Outward-Bound Trust.

ORGANISATIONAL STRUCTURE





The organisational structure of Te Pūtahitanga o Te Waipounamu is based on a participatory leadership model that focused on shared decision-making.

The aim is to encourage the involvement of stakeholders at all levels of our organisation – from the analysis of problems to the implementation of solutions. It also grew our collective knowledge to pull upon in both times of crisis and business as usual.

That collective knowledge was particularly useful in both our initial and long-term responses to the COVID-19 pandemic. It has also helped us reshape our organisation to better meet whānau need in the coming financial year.

Co-investment

In order to help expand the reach of Whānau Ora, Te Pūtahitanga o Te Waipounamu has joined with other agencies that are interested in helping support whānau through the purposeful provision of pūtea. With its partner support networks and successful processes, Te Pūtahitanga o Te Waipounamu distributes Mokopuna Ora funding on behalf of Oranga Tamariki; literacy and numeracy investment from Te Pūtea Whakatupu Trust, and hauora funding on behalf of Pharmac/Te Pātaka Whaioranga.

MOKOPUNA ORA

During the year, six Mokopuna Ora providers delivered support across Te Waipounamu. Many of the entities have noted the benefits of being able to support whānau for a considerable length of time, establishing a rapport, building trust through engagement, and supporting whānau from crisis to being able to pursue dreams. Entities provide support through groups and one-on-one according to whānau needs and wants.

Partners say that Mokopuna Ora whānau outcomes include:

- More confident whānau
- Increased whānau parenting skills
- Whānau that are more connected to their marae, hapū and iwi
- An increased sense of belonging for whānau
- Whānau growing their own support networks and supporting each other, and
- Increased whānau resilience.

Partners have noticed the benefits of marae support and enhancing whānau cultural connections. One of our partners, Arowhenua Whānau Services states,

“Mokopuna Ora has been a great way for whānau to gather strengths of their own that they thought they didn’t have and express themselves as the people they are. They are gaining confidence and are able

to speak up for themselves with knowing who they are and where they come from. Our Mokopuna Ora Connector has the ability to enable whānau to believe in themselves and gives them time and reassurance that they can do it. She is teaching them about their surroundings and acknowledging their place in the world”.

We asked whānau supported by Mokopuna Connectors what’s changed for them as a result of Mokopuna Ora, and one whānau said:

“Where to start? I came to Dunedin 3 months to claim a better life for my son and I. All I came with was 4 bags & my son, I had no faith and struggled to see what I could achieve. With the extraordinary support from Mokopuna Ora (along with other wonderful services) I have been able to secure my baby and I a whare of our own, I’ve since become a full time student in the Social Services sector and my boy is getting the much needed help he needs too. Mokopuna Ora has helped me to grasp and believe anything is possible if I just put my head to it and believe. The people I have worked with are some of the best people I have ever met! Genuine people, that are so hard to find in any life time. Ka pai Mokopuna Ora, I am very honoured to be a client of yours!”

LITERACY AND NUMERACY

Eight kura have implemented innovative whānau focussed literacy and numeracy interventions, with the help of Pūtea Whakatupu funding. Prior to the pandemic eight kura were implementing innovative whānau focussed literacy and numeracy interventions at their kura. These whānau focussed programmes and events achieved amazing results as shown in the activity and results summary. Eighty-four percent of tamariki learnt new te reo Māori, and 78% of mātua understand more about how their tamariki learn. Mātua started learning off their tamariki, and 71% of mātua say they have become more involved in the kura through the Literacy and Numeracy programme.



Tamariki from Te Kura Kaupapa Māori o Te Whānau Tahī.

During the COVID-19 pandemic Literacy and Numeracy funding was refocused to enable kura to provide whānau care and support packages. Kura generously responded to the needs of their communities by delivering support in the form of stationery packages, meat packs, grocery/ kai packs, pyjamas, beanie, scarves and gloves, blankets, art supplies, direct financial support, health and wellbeing support and whānau learning packages. Schools were acutely aware of the difficulties created through lack of access to technology. Flexibility with the funding model enabled three of the kura an opportunity to purchase devices so that their ākonga could participate in online learning during lockdown. It also provided an opportunity for three kura to purchase internet services for their whānau, while one kura distributed forty good quality WiFi boosters. Kura provided teaching and learning support, hard copy resources where necessary, weekly hui ā Pā and Kaiārahi and worked hard with both pononga and mātua to help them navigate online learning and stay connected. One kura hosted virtual wānanga nights via “google meet” including wharewhare/bingo and quiz evenings, to help uplift whānau spirits and keep whānau connected.

HAUORA/HEALTH LITERACY

Te Pūtahitanga o Te Waipounamu has partnered with Pharmac to support entities to provide events and activities within their communities to further establish and support whānau to be able to act as champions in the context of their health and wellbeing. By health literacy, Te Pūtahitanga o Te

Waipounamu expects that individuals and whānau can:

- make informed decisions and are able to access and navigate appropriate, quality and timely health services
- obtain, process and understand health material, and
- are able to actively manage their health and wellbeing and take the opportunity to provide feedback on health services they use and contribute to quality improvement programmes.

The following two entities held events and activities supported by Te Pūtahitanga o Te Waipounamu and Te Pātaka Whaioranga/Pharmac.:

CORSTORPHINE COMMUNITY HUB

Corstorphine Community Hub based in Dunedin aims to strengthen whānau by promoting wellness and improving access to services while linking the hapori with each other. From the outset, a core initiative of the Hub was to establish a community garden, as a way of bringing people together, teach new skills and grow fresh vegetables for people in need. Corstorphine Community Hub is committed to ensure the whānau of the Corstorphine community have access to opportunities that foster and develops tino rangatiratanga in the context of Whānau Ora.

Corstorphine Community Hub held a one day event to create opportunities for whānau to participate in Whānau Ora events and activities to deepen their knowledge and understanding of how to access health services, health and funeral insurance information, and self-care in the context of health literacy. Activities included rongoā Māori, fitness sessions, health literacy break-out workshops facilitated by health professionals in the areas of cancer, arthritis and mental health. Financial literacy workshops to provide whānau with up-to-date information when considering health and funeral insurance and the facilitation of opportunities to grow rangatahi leadership in health literacy using cultural protective factors were also available. Over 200 people attended the community event.

HĀ O TE ORA O WHAREKAURI TRUST

Te Hā o Te Ora o Wharekauri Trust - Māori Community Services provide a wrap around health promotion service in action within the small community on Rēkohu/Wharekauri/Chatham Islands. The Māori Community Service is underpinned by the notion of hauora wānanga informed by a te ao Māori lens. Two wānanga were held to build whānau capability and capacity in the context of health literacy.

- Mens Dinner and Health Panel (Day 1): The focus for this event was to get ngā tane of Wharekauri to kōrero about their health and get a better understanding of how they can be more proactive when addressing their own health needs. Feedback highlighted the openness to kōrero and share and listen with other men about issues that were important to men. The event was attended by 30 attendees.
- Whānau Health Literacy Wānanga (Day 2): A follow up wānanga from the dinner and health panel to raise awareness and funds for Blue September in the context of Prostrate Cancer was also held. Whānau were able to take part in the national 'Blue Bikers' event and both events provided opportunities for whanaungatanga. These events increased whānau awareness and support for the health issues in the areas including mental health, arthritis, diabetes and renal disease.

Mokopuna Ora

ACTIVITY AND RESULTS

WHAT DID WE DO?

459

individual whānau members have taken part in Mokopuna Ora since 1 July 2019

108

mokopuna/tamariki have taken part in kaupapa Māori early childhood education since 1 July 2019

179

whānau have taken part in Mokopuna Ora since 1 July 2019

HOW WELL DID WE DO IT?

96%

of participants were satisfied with the initiative

89%

have increased self-belief in their parenting

WHĀNAU OUTCOMES

From 78 out of 459 - 17% response rate

POU TAHI

93%

have increased confidence in their own values and goals

POU WHĀ

82%

agree feel more connected to te ao Māori (the Māori world)

POU WHĀ

84%

agree increased familiarity with te reo Māori

POU ONO

85%

knowledge in parenting has strengthened

POU ONO

99%

are more motivated to act as a guardian of their whānau wellbeing

POU ONO

97%

taking part helps enhance our whānau wellbeing

Literacy and Numeracy

ACTIVITY AND RESULTS

HOW MUCH DID WE DO?

8 schools	30 volunteers took part	259 tamariki	259 mātua/caregivers	518 whānau members
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HOW WELL DID WE DO IT?

80% of tamariki liked taking part	83% mātua were satisfied with the initiative	398 surveys received	18 plus more quality improvement activities
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WHĀNAU OUTCOMES

From 398 whānau members (201) Mātua survey and (197) Tamariki survey

POU TAHI 78% 84% of tamariki learnt new things about words 73% of tamariki learnt new things about numbers 77% of mātua have seen an improvement in their tamariki attitude to learning 210 tamariki progressed between 1 and 3 levels, 15 tamariki progressed between 4 and 6 levels		
POU WHĀ 84% of tamariki learnt new reo	POU ONO 78% of mātua understand more about how their tamariki learn	POU TORU 71% of mātua are more involved in the kura

HAUORA / HEALTH LITERACY RESULTS

HOW MUCH DID WE DO?

5 events*	30 whānau supported	95% agreed the events helped improve their whānau health and wellbeing
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* some events were postponed due to COVID-19 and some reporting is yet to be received

WHĀNAU OUTCOMES

From 22 responses

"I have taken on my own vege garden from seeing some inspo from the hub". "I learnt there are lots of whānau out there that care and genuine caring about people". "I learnt that it is ok to tell someone about what's going on. Everyone has the right to have hope and have support 😊". "So easy to do tests when everyone else is too. Good to see people getting their family members to do them as well". "I learnt various coping strategies 4 depression. Hearing others struggles - knowing you're not alone, and the massage relieved a lot of stress - not just body".

**TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED
PARTNERSHIP**

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2020

CONTENTS

	Page
Partners' Approval of Financial Statements	3
FINANCIAL STATEMENTS	
Statement of Comprehensive Revenue and Expense	4
Statement of Changes in Partner Capital	5
Statement of Financial Position	6
Statement of Cash Flows	7
NOTES TO THE FINANCIAL STATEMENTS	8-9
Section 1: Analysis of Assets and Liabilities	
1.1 Cash and Cash Equivalents	10
1.2 Receivables	10
1.3 Plant and Equipment	10
1.4 Payables and Accruals	11
Section 2: Financial Performance	
2.1 Income Received	12
2.2 Direct Commissioning Expenditure	12
2.3 Contractual Funds not yet earned	12
Section 3: Financial Instruments	
3.1 Management of Financial Risks	13
Section 4: Other	
4.1 Related Parties	14
4.2 Capital Commitments	14
4.3 Contingent Liabilities	14
4.4 Operating Lease Arrangements	15
4.5 Going Concern	15
4.6 Subsequent Events	15
4.7 Changes in Financial Reporting Standards	15
Audit Report	16
Directory	17

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

PARTNERS' APPROVAL OF FINANCIAL STATEMENTS

For the Year Ended 30 June 2020

AUTHORISATION FOR ISSUE

The General Partner authorised the issue of these financial statements on 17 November 2020

APPROVAL BY GENERAL PARTNER

The General Partner is pleased to present the financial statements of Te Pūtahitanga o Te Waipounamu Limited Partnership for the Year Ended 30 June 2020 on pages 4 to 15.

For and on behalf of the General Partner, Te Pūtahitanga o Te Waipounamu GP Limited
17 November 2020

Chair of Te Pūtahitanga o Te Waipounamu General Partner

Director: 

Board Member, Te Pūtahitanga o Te Waipounamu General Partner

Director: 

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

For the Year Ended 30 June 2020

		2020	2019
Income Received	Notes	\$	\$
Te Puni Kōkiri		23,406,698	13,021,095
Community Trust of Southland		24,990	0
Ministry of Health		1,073,000	0
Ministry of Social Development		512,012	0
Oranga Tamariki – Ministry for Children		91,250	345,137
Pharmac		110,000	100,000
Rātā Foundation		60,000	0
Te Pūtea Whakatupu Trustees		484,783	280,217
Te Rau Matatini		0	20,000
Te Rūnanga o Ngāi Tahu – Ruia		72,046	0
Other Income & Rents Received		137,979	147,390
Interest Received		22,426	70,921
		25,995,184	13,984,760
Add: Contractual Funds brought forward		1,295,665	1,905,488
Less: Contractual Funds not yet earned	2.3	(6,400,421)	(1,295,665)
Net Operating Income	2.1	20,890,428	14,594,583
Operating Expenditure			
Direct Health Distributions & Commissioning Payments	2.2	(15,980,958)	(10,809,151)
Personnel Expenses		(2,387,428)	(1,900,028)
Office Expenses		(138,195)	(119,251)
IS/IT Expenses		(251,016)	(107,735)
Depreciation	1.3	(21,910)	(19,077)
Occupancy Expenses		(437,563)	(348,323)
Communication Expenses		(45,297)	(30,082)
Insurance		(12,028)	(11,713)
Travel Expenses		(294,361)	(276,323)
Vehicle Expenses		(122,068)	(82,420)
Professional Charges		(254,159)	(238,731)
Audit Fees		(12,667)	(8,000)
Business Promotional & Sponsorships		(400,715)	(256,299)
Bank Charges		(1,403)	(959)
Board Expenses – GPL		(99,290)	(108,487)
Board Expenses – Te Taumata Board		(61,970)	(81,874)
Hui & Koha Costs		(20,805)	(21,767)
		(20,541,833)	(14,420,220)
Surplus for the Year		348,595	174,363
Other Comprehensive Revenue and Expense		0	0
Total Comprehensive Revenue and Expense		348,595	174,363

These statements need to be read in conjunction with the Notes to the Financial Statements attached

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

STATEMENT OF CHANGES IN PARTNERS CAPITAL

For the Year Ended 30 June 2020

	2020	2019
	\$	\$
Balance as at start of the period	393,662	219,299
Surplus for the year allocated to Limited Partners	348,595	174,363
Other Comprehensive Revenue and Expense for the Year	0	0
Total Comprehensive Revenue and Expense for the Year	348,595	393,662
Balance as at end of the period	742,257	393,662

These statements need to be read in conjunction with the Notes to the Financial Statements attached

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

STATEMENT OF FINANCIAL POSITION

As At 30 June 2020

	Notes	2020 \$	2019 \$
Current Assets			
Cash and Cash Equivalents	1.1	7,601,616	1,641,291
Receivables	1.2	1,025,573	488,477
Resident Withholding Tax Refund Due		22,693	22,693
Total Current Assets		8,649,882	2,152,461
Non-Current Assets			
Plant and Equipment	1.3	88,162	59,581
Total Non-Current Assets		88,162	59,581
Total Assets		8,738,044	2,212,042
Current Liabilities			
Payables and Accruals	1.4	1,435,790	410,634
Employee Entitlements		159,576	112,081
Contractual Income Received in Advance	2.3	6,400,421	1,295,665
Total Current Liabilities		7,995,787	1,818,380
Non-Current Liabilities		0	0
Total Liabilities		7,995,787	1,818,380
Net Assets		742,257	393,662
Partnership Equity			
Partners Equity		742,257	393,662
Total Equity		742,257	393,662

These statements need to be read in conjunction with the Notes to the Financial Statements attached

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

STATEMENT OF CASH FLOWS

For the Year Ended 30 June 2020

	Notes	2020 \$	2019 \$
Cash Flows from Operating Activities			
Cash receipts from Funders		25,302,731	13,716,794
Cash paid to Suppliers, Providers and Employees		(20,097,072)	(14,373,362)
Interest received		22,426	70,921
Goods & Services Tax Received / (Paid)		782,731	113,206
Net Cash Inflow / (outflow) from Operating Activities		6,010,816	(472,441)
Cash Flows from Investing Activities			
Purchase of Property, Plant and Equipment	1.3	(50,491)	(4,307)
Net Cash (outflow) from Investing Activities		(50,491)	(4,307)
Net Increase / (Decrease) in Cash and Cash Equivalents		5,960,325	(476,748)
Cash and Cash Equivalents at 1 July		1,641,291	2,118,039
Cash and Cash Equivalents at 30 June	1.1	7,601,616	1,641,291

These statements need to be read in conjunction with the Notes to the Financial Statements attached

NOTES TO THE FINANCIAL STATEMENTS

REPORTING ENTITY

Te Pūtahitanga o Te Waipounamu Limited Partnership is a Limited Partnership registered in New Zealand under the Limited Partnerships Act 2008.

The partnership is a not for profit public benefit entity for the purposes of financial reporting in accordance with the Financial Reporting Act 2013 and is domiciled in New Zealand. Its principal service is to invest in building sustainable whānau capability across Te Waipounamu.

BASIS OF PREPARATION

The financial statements have been prepared:

- in accordance with Generally Accepted Accounting Practice in New Zealand (“GAAP”). They comply with NZ Public Benefit Entity Reduced Disclosure Regime accounting standards (“PBE Standards RDR”) as appropriate for Tier 2 not for profit public benefits entities, for which all reduced disclosure regime exemptions have been adopted.
The entity qualifies as a Tier 2 reporting entity on the basis that it does not have public accountability and for the two most recent reporting periods it has had between \$2M and \$30M operating expenditure.
- on the basis of historical cost.
- The financial statements are presented in New Zealand Dollars (\$) which is the controlling entity’s functional and presentation currency. There has been no change in the functional currency of the entity during the year.

The Financial Statements were authorised for issue by the directors on 17 November 2020

CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS

The preparation of financial statements requires management to exercise its judgement in applying the entity’s accounting policies.

Estimates and judgements are reviewed by management on an on-going basis, with revisions recognised in the period in which the estimate is revised and in any future periods affected.

On 11 March 2020, the World Health Organisation declared a global pandemic as a result of the outbreak of COVID-19. In response, the New Zealand Government raised its Alert Level to 4 (full lockdown of non-essential services) on Wednesday, 25 March 2020 at 11.59pm moving down to Alert Level 3 on 27 April 2020, Level 2 on 14 May 2020, to Alert Level 1 on 9 June 2020.

Te Pūtahitanga receives the majority of its income from Te Puni Kōkiri and new funding has been received in the current financial year and for the next two financial years to support COVID-19 responses.

The pandemic has not resulted in impacts to any key estimates and judgements used in these financial statements. With any new alert level changes, there may be some challenges to funded entities to achieve the objectives they originally planned. It may be necessary that we work with entities in this situation to repurpose the funding to better suit the current environment

ACCOUNTING POLICIES

Accounting policies that are relevant to the understanding of the financial statements and summarise the measurement basis are provided throughout the notes to the financial statements where applicable. The remaining accounting policies are provided below. The accounting policies have been consistently applied to the periods presented in these financial statements.

Revenue

Revenue is the fair value of the consideration received or receivable, net of GST, discounts and rebates. Revenue is recognised when it is probable that the economic benefits will flow to the entity and that it can be reliably measured. Revenue from services is taken to the comprehensive revenue and expense when the performance obligations are achieved and any conditions satisfied. Interest income is recognised on a time proportion basis using the effective interest method.

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

Goods and Services Tax

Revenues, expenses, assets and liabilities are recognised exclusive of goods and services tax (GST), except for receivables and payables which are recognised inclusive of GST where applicable.

Impairment of Assets

At each reporting date, the entity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

Section 1: Analysis of Assets and Liabilities

1.1. CASH AND CASH EQUIVALENTS

	2020 \$	2019 \$
ANZ National Bank – Cheque Account ⁽¹⁾	7,601,616	1,641,291

(1) Interest is received on balances in funds on a daily basis at a current rate of 0.25% per annum (June 2019: 2.00%) and charged on overdrawn balances on a daily basis at a floating rate currently 8.35% per annum (June 2019: 9.50%).

Recognition and measurement

Cash and cash equivalents includes cash in hand, deposits held at call with banks, and other short-term highly liquid investments with original maturities of three months or less.

Cash flows are included in the Statement of Cash Flows net of Goods and Services Tax.

1.2. RECEIVABLES

Trade Receivables	1,025,573	255,042
GST Receivable	0	233,435
	1,025,573	488,477

Recognition and measurement

Trade and other receivables arise in the ordinary course of business and are recognised at the original invoice amount less any provision for doubtful debts. They are subsequently measured at amortised cost (using the effective interest method) less any provision for impairment. No interest is charged on trade receivables.

Receivables are reviewed on an individual basis to determine whether any amounts are unrecoverable and a specific provision is made. The provision for doubtful debts is the estimated amount of the receivable that is not expected to be paid. Debts known to be uncollectible are written off as bad debts to the comprehensive revenue and expense immediately.

1.3. PLANT AND EQUIPMENT

Key judgements and estimates

Plant and equipment of the entity is reviewed for any indication of impairment on an annual basis. If an indication of impairment exists, the recoverable value of the plant and equipment needs to be assessed.

	Office Equipment at Cost \$	Leasehold Improvements at Cost \$	Computer Equipment at Cost \$	Total \$
Net book value at 30 June 2019	28,426	21,995	9,160	59,581
Additions / (Disposals)	5,971	0	44,520	50,491
Depreciation Expense	(8,614)	(2,502)	(10,794)	(21,910)
Closing balance at 30 June 2020	25,783	19,493	42,886	88,162

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP
ANALYSIS OF ASSETS AND LIABILITIES (CONTINUED)

1.3. PLANT AND EQUIPMENT continued

	Office Equipment at Cost	Leasehold Improvements At Cost	Computer Equipment at Cost	Total
	\$	\$	\$	\$
Cost	48,966	25,018	70,864	144,848
Less Accumulated Depreciation	(23,183)	(5,525)	(27,978)	(56,686)
Net book value at 30 June 2020	25,783	19,493	42,886	88,162

Recognition and Measurement

Plant and equipment are stated at cost less accumulated depreciation and impairment losses.

Depreciation

Depreciation is charged to write down the value of the assets on straight line basis to an estimated residual value over their economic lives. Land and work in progress are not depreciated. Estimated useful lives are as follows:

Office Furniture and Equipment	5 years
Leasehold Improvements	10 years
Computer Equipment	3 years

1.4. PAYABLES AND ACCRUALS

	2020	2019
	\$	\$
Trade Payables and Accruals	818,552	406,716
GST Payable	593,496	0
Related Parties	23,742	3,918
	1,435,790	410,634

Recognition and measurement

Accounts payable are recognised when the entity becomes obliged to make future payments resulting from the purchase of goods and services.

No interest is charged on the trade payables. The entity has financial risk management policies in place to ensure that all payables are paid within the credit timeframe.

Section 2: Financial Performance

2.1. INCOME RECEIVED

	2020	2019
	\$	\$
Exchange Revenue	20,730,023	14,376,252
Non-Exchange Revenue	160,405	218,331
Net Operating Income Received	20,890,428	14,594,583

Exchange transactions are where one entity receives assets or services, or has liabilities extinguished, and directly gives approximately equal value (primarily in the form of cash, goods, services or use of assets) to another entity in exchange.

Non-exchange transactions are not exchange transactions. An entity either receives value from another entity without directly giving approximately equal value in exchange, or gives value to another entity without directly receiving approximately equal value in exchange.

Recognition and measurement – Grants and External Funding

Revenues from non-exchange transactions is recognised when the entity obtains control of the transferred asset (cash, goods or services), and:

- it is probable that the economic benefits or service potential related to the asset will flow to the entity and can be measured reliably; and
- the transfer is free from conditions that require the asset to be refunded or returned to the funding entity if the conditions are not fulfilled.

To the extent that there is a condition attached that would give rise to a liability to repay the grant amount or to return the granted asset, a deferred revenue liability is recognised instead of revenue. Revenue is then recognised only once the entity has satisfied these conditions.

2.2. DIRECT COMMISSIONING EXPENDITURE

Commissioning Payments ⁽¹⁾	5,980,493	4,379,061
Health and Welfare Distributions ⁽²⁾	2,055,305	0
Commissioning Contractor and Navigator Payments ⁽³⁾	7,945,160	6,430,090
	15,980,958	10,809,151

- (1) Commissioning payments provide start-up funding to whānau initiatives with a strong prospect of generating social change against Whānau Ora Outcomes.
- (2) COVID-19 – Response. This expenditure included emergency financial support provided directly to whānau, for kai, electricity, data, heating and medical supplies, along with the costs in setting up and maintaining this platform.
- (3) Navigators engage directly with whānau to co-ordinate and facilitate services and opportunities to support whānau towards becoming self-managing.

2.3. CONTRACTUAL FUNDS NOT YET EARNED

Te Puni Kōkiri	6,027,469	933,898
Oranga Tamariki	15,000	228,882
Ministry of Social Development	196,232	0
Pharmac	53,987	26,638
Te Pūtea Whakatupu	107,733	106,247
	6,400,421	1,295,665

Section 3: Financial Instruments

3.1. MANAGEMENT OF FINANCIAL RISKS

CREDIT RISK

Credit risk is the risk of financial loss to the Limited Partnership if a counter-party fails to meet its financial obligations. The Limited Partnership's maximum exposure is represented by the carrying amount of receivables, cash and cash equivalents.

Exposure to credit risk primarily arises from receivables which is limited due to the counter-party base being small and unrelated. There is no single counter-party that gives rise to significant credit risk exposure.

LIQUIDITY RISK

Liquidity risk is the risk that the Limited Partnership is unable to meet its financial obligations. This is managed by monitoring forecast and actual cash flows.

INTEREST RATE RISK

Interest rate risk arises on cash held in bank or on overdraft in the ordinary course of business.

FOREIGN EXCHANGE RISK

The Limited Partnership has no significant foreign exchange risk.

Section 4: Other

4.1. RELATED PARTIES

Partnership entities

Te Pūtahitanga o Te Waipounamu GP Limited is the General Partner of Te Pūtahitanga o Te Waipounamu Limited Partnership.

The Limited Partners of Te Pūtahitanga o Te Waipounamu Limited Partnership are:

Name of Limited Partner	% of equity interest	
	2020	2019
Ngāti Apa ki Te Rā To Charitable Trust	11.11%	11.11%
Ngāti Koata Trust	11.11%	11.11%
Kaikaiawaro Charitable Trust Board	11.11%	11.11%
Ngāti Rarua Iwi Trust	11.11%	11.11%
Te Rūnanga a Rangitane o Wairau Inc.	11.11%	11.11%
Ngāti Tama ki Te Waipounamu Trust	11.11%	11.11%
Te Rūnanga o Toa Rangatira Incorporated	11.11%	11.11%
Ngāi Tahu Development Corporation Limited	11.11%	11.11%
Te Atiawa o Te Waka-a-Māui Limited	11.11%	11.11%

Transactions with related parties involving partner entities

There have been transactions with related parties during the year. All related party transactions were on an arm's length basis.

The related party was Te Rūnanga o Ngāi Tahu (as parent of the Ngāi Tahu Development Corporation Limited). The type of transaction involved was payroll and accounting services paid \$19,500 (2019: \$18,000), legal services \$13,500 (2019: \$18,000), business & information support fees \$43,125 (2019: \$57,500) and HR services \$13,500 (2019: \$18,000). Included in Accounts Payable is \$23,742 (2019: \$3,918) owing to Te Rūnanga o Ngāi Tahu.

Included in board expenses for the year are Directors & Committee fees of \$124,975 (2019: \$121,450).

4.2. CAPITAL COMMITMENTS

Capital commitments are those asset purchases that are contracted for at balance date but have not been recognised in these financial statements.

There were no commitments for capital expenditure as at 30 June 2020 (2019: nil).

4.3. CONTINGENT LIABILITIES

A contingent liability is a liability that is not sufficiently certain to qualify for recognition on the balance sheet due to a uncertainty of future event occurring or cannot be reliably measured.

Te Pūtahitanga o Te Waipounamu maintains a \$171,277 (2019: \$171,277) guarantee through ANZ to Henshaw Goodman Limited as part of the office lease at 10 Show Place.

4.4. OPERATING LEASE ARRANGEMENTS

Operating leases relate to :

- Buildings 4 year term
- Motor Vehicle 3 year term

The entity does not have any options to purchase the leased assets at the expiry of the lease period.

Future commitments on operating leases are as follows:

	2020	2019
	\$	\$
Due within One Period	550,354	278,999
Due within One to Two Periods	596,184	33,626
Due within Two to Five Periods	1,482,723	3,880
Due after Five Periods	0	0
	2,629,261	316,505

Recognition and measurement

Operating leases are leases where the lessor effectively retains substantially all the risks and benefits of ownership of the leased items.

Operating leases payments are recognised in operating expenditure in the Statement of Comprehensive Revenue and Expense.

4.5. GOING CONCERN

Te Pūtahitanga o Te Waipounamu and Te Puni Kōkiri have agreed to extend the term of the Outcome Agreement for an additional period of four years with effect from 1 July 2020 and on the basis that the current Outcome Agreement shall not expire on 30 June 2020. As a result, the Outcome Agreement will now end on 30 June 2024, unless further extended by mutual agreement or terminated earlier in accordance with its terms.

Te Pūtahitanga have and will receive additional funds totalling \$38,301,892 across 2020-2022 specifically set aside for COVID-19 response and recovery activities. This funding is to be treated separate and distinct from the baseline funding that was allocated to Te Pūtahitanga pre-COVID-19.

The financial statements have been prepared on a going concern basis with the board considering the uncertainties around the forecasted earnings as a result of COVID-19. These uncertainties do not represent any material uncertainty related to going concern. While future conditions are uncertain, the view of the directors is that the impact of COVID-19 is unlikely to have a material adverse impact on the company.

4.6. SUBSEQUENT EVENTS

Uncertainty Due to COVID-19

On 12 August 2020 New Zealand moved back to alert level 2, and then back to alert level 1 on 22 September. While future conditions are uncertain, the view of the directors is that the impact of COVID-19 is unlikely to have a material adverse impact on the company.

4.7. CHANGES IN FINANCIAL REPORTING STANDARDS

In the current year, the entity adopted all mandatory new and amended Standards and Interpretations. None of the new and amended Standards and Interpretations had a material impact on the amounts recognised in these financial statements.

We are not aware of any standards in issue but not yet effective which would materially impact the amounts recognised or disclosed in the financial statements. They will be adopted when they become mandatory.

Independent Auditor's Report

To the Partners of Te Putahitanga o Te Waipounamu Limited Partnership

Opinion

We have audited the financial statements of Te Putahitanga o Te Waipounamu Limited Partnership (the 'Limited Partnership'), which comprise the statement of financial position as at 30 June 2020, and the statement of comprehensive revenue and expense, statement of changes in partners capital and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements, on pages 4 to 15, present fairly, in all material respects, the financial position of the Limited Partnership as at 30 June 2020, and its financial performance and cash flows for the year then ended in accordance with Public Benefit Entity Standards Reduced Disclosure Regime.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing ('ISAs') and International Standards on Auditing (New Zealand) ('ISAs (NZ)'). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We are independent of the Partnership in accordance with Professional and Ethical Standard 1 *International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand)* issued by the New Zealand Auditing and Assurance Standards Board and the International Ethics Standards Board for Accountants' *International Code of Ethics for Professional Accountants (including International Independence Standards)*, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Other than in our capacity as auditor, we have no relationship with or interests in the entity, except that partners and employees of our firm deal with the entity on normal terms within the ordinary course of trading activities of the business of the Limited Partnership.

Board of the General Partner's responsibilities for the financial statements

The Board of the General Partner are responsible on behalf of the Limited Partnership for the preparation and fair presentation of the financial statements in accordance with Public Benefit Entity Standards Reduced Disclosure Regime, and for such internal control as the Board of the General Partner determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of the General Partner are responsible for assessing the Limited Partnership's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of the General Partner either intends to liquidate the Limited Partnership or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and ISAs (NZ) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the External Reporting Board's website at:

<https://www.xrb.govt.nz/standards-for-assurance-practitioners/auditors-responsibilities/audit-report-8>

This description forms part of our auditor's report.

Restriction on use

This report is made solely to the Limited Partnership, as a body. Our audit has been undertaken so that we might state to the Partners those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Partners as a body, for our audit work, for this report, or for the opinions we have formed.

Deloitte Limited

Christchurch, New Zealand
17 November 2020

TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

DIRECTORY

PARTNERSHIP OFFICE

Te Pūtahitanga o Te Waipounamu
10 Show Place
Addington
Christchurch 8024

P O Box 42108
Christchurch 8149

Phone: 0800 187 689

GENERAL PARTNER

Te Pūtahitanga o Te Waipounamu GP Limited

DIRECTORS OF GENERAL PARTNER, TE PŪTAHITANGA O TE WAIPOUNAMU GP LIMITED

Donovan Clarke	Resigned 30 June 2019
Glenice Paine	Resigned 13 July 2020
Trevor Taylor	Appointed from 4 December 2015
Simon Heath	Appointed 8 July 2020
Rebecca Mason	Appointed 8 July 2020
Mark Solomon	Appointed 1 April 2019
Sally Pitama	Appointed 1 April 2019

LIMITED PARTNERS OF TE PŪTAHITANGA O TE WAIPOUNAMU LIMITED PARTNERSHIP

Ngāti Apa ki Te Rā To Charitable Trust
Ngāti Koata Trust
Kaikaiawaro Charitable Trust Board
Ngāti Rarua Iwi Trust
Te Rūnanga a Rangitane o Wairau Inc.
Ngāti Tama ki Te Waipounamu Trust
Te Rūnanga o Toa Rangatira Incorporated
Ngāi Tahu Development Corporation Limited
Te Atiawa o Te Waka a Māui Limited

AUDITOR

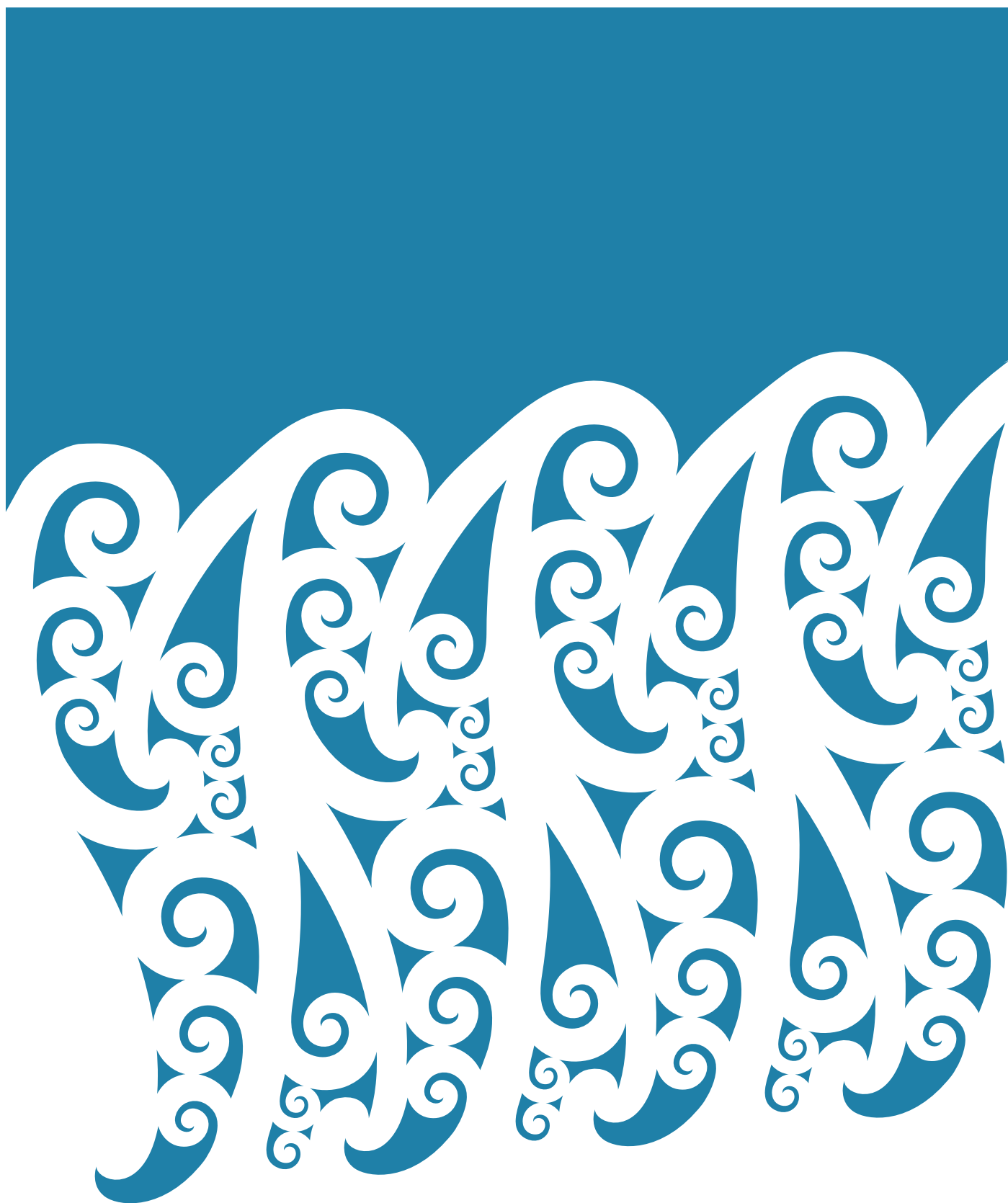
Deloitte Limited

SOLICITORS

Te Rūnanga o Ngāi Tahu Legal Counsel
Dentons Kensington Swan

BANKERS

ANZ National Bank Limited



Te Pūtahitanga
o Te Waipounamu